

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL
SOCIAL CARE, HEALTH & WELL-BEING CABINET BOARD

8th MARCH 2018

**Joint Report of the Director of Social Services, Health & Housing –
A. Jarrett
&
Regional Programme Director, Western Bay Programme –
Ms. S. Harvey**

Matter for Decision

Wards Affected: All Wards

WESTERN BAY AREA PLAN FOR CARE AND SUPPORT NEEDS 2018 - 2023

1. Purpose of Report

- 1.1 To seek approval from Cabinet Committee to endorse the regional Western Bay Area Plan (2018-2023) and the Action Plan (2018-19).
- 1.2 To authorise the Director of Social Services, Health & Housing to publish a link to the Area Plan and Action Plan on the Council's website.
- 1.3 To authorise the City & County of Swansea to submit the Area Plan and Action Plan to Welsh Ministers on behalf of the three local authorities and the health board in the Western Bay region.

2. Background

- 2.1 The Social Services and Wellbeing (Wales) Act 2014 requires that local authorities and local health boards must jointly carry out an exercise known as a Population Assessment and then produce a joint Area Plan in response to the findings in the Population Assessment.
- 2.2 The Population Assessment was published on 1st April 2017.
- 2.3 The Area Plan has been produced for the first time and sets out how the Western Bay Regional Partnership Board (RPB) has responded to the findings of the Western Bay Population Assessment. It is the overarching regional plan for integrated health and social care joint working.
- 2.4 The Area Plan is split into two sections. This first section is the longer-term five-year plan (2018-2023) and includes the regional priorities to be

overseen by the Regional Partnership Board. The second section is the corresponding Action Plan which is a one-year transition plan (2018/2019), which includes a number of key actions that work towards addressing the regional priorities. Both plans can be found here: www.westernbay.org.uk/areaplan. A one year action plan has been developed, instead of a longer term plan due to the potential health boundary changes and the consultation concerning whether Bridgend should stay aligned with Swansea and Neath Port Talbot or transfer to work with Rhondda Cynon Taf and Merthyr Tydfil in future. Once the outcome of this consultation is evident we will be able to plan more clearly for future years.

2.5 The Regional Partnership Board have also indicated they would like to review the whole programme in light of the potential changes to the boundary. Another key driver that may affect the context of the plan is the Parliamentary Review on Health and Social Care.

3. Legislation

3.1 Section 14 of the Social Service and Wellbeing (Wales) Act 2014 ('SSWB Act') requires that local authorities and Local Health Boards produce a Population Assessment and an Area Plan in response to the Population Needs Finding in relation to care and support for people in Western Bay region.

4. Purpose of the Area Plan

4.1 The Area Plan represents what Western Bay Regional Partnership Board will be delivering as a set of integrated regional health and social care priorities over the next 5 years, in response to the Population Assessment findings. RPB members agreed to focus on a smaller number of key priorities, where regional working will add the most value.

4.2 Although there are ten chapters included in the Population Assessment, the Area Plan focuses on the following five chapters (themes) which include a set of regional priorities for regional and integrated working between health and social care. These themes align with the existing Western Bay Programme priorities and the priorities for the Integrated Care Fund (as outlined in the guidance):

- Older People
- Children and Young People

- Carers who need support
- Mental Health
- Learning Disability and Autism

4.3 The following areas of work, which represent the other 5 themes in the Population Assessment, are being addressed by Local Authorities and the Health Board or partners as part of their core business on a local basis or through existing partnerships between organisations across the region.

- Health and physical disabilities;
- Sensory impairment;
- Violence against women, domestic abuse and sexual violence;
- Safeguarding and Deprivation of Liberty Safeguard;
- Secure estate

4.4 It is an important planning tool which will be a reference point for future funding decisions and monitoring of the work the Board will progress in future years. An Annual Report will be produced describing how the Regional Partnership Board has delivered against the Area Plan (and in particular the Action Plan).

5. Links to other Strategic Planning Arrangements

5.1 It is important that the Area Plan in setting out regional social care and health priorities complements and links with the three Public Services Boards and their respective Wellbeing Plans. Following reviews of each of the three draft Wellbeing plans against the draft Western Bay Area Plan, consultation responses from the Western Bay Programme Office have been submitted to each Public Services Board.

5.2 There are three Public Services Boards (PSBs) in the Western Bay area, established by the Well-being of Future Generations (Wales) Act 2015. The purpose of the PSBs is to improve the economic, social, environmental and cultural well-being in their area strengthening joint working across all public services in Western Bay. Each PSB prepared a well-being assessment in parallel with the Population Assessment and are in the process of completing their Wellbeing Plans.

5.3 It is clear from the *draft* Wellbeing Plans that there are strong links between the priorities of each Public Services Board (PSB) and those of the regional Western Bay Area Plan. All three PSBs reference four priority areas and whilst the specific detail varies, there is a strong focus on the following as common themes:

- Ensuring children receive the best start in life during their early years
- Building strong communities that are resilient and safe
- Enabling citizens to live and age well within their communities and promote wellbeing
- Sustaining natural environments and reducing the carbon footprint

5.4 Additionally, the Wellbeing Plans contain specific actions and areas of work that each PSB will oversee at a local level. The regional cross-cutting themes and ethos of Western Bay Health and Social Care Collaborative are particularly evident with reference to digital improvement, data sharing, partnership working, prevention and wellbeing.

6. Approval and Publication Requirements

6.1 Following the review and endorsement by the Western Bay Regional Partnership Board, the Western Bay Area Plan and Action Plan require the approval of the Board of the ABMU Health Board and the Cabinet meetings of each of the constituent local authorities.

6.2 Upon completion, the Area Plan and Action Plan must be published on the websites of all the local authorities and Local Health Board involved in their production. A copy of the Area Plan and Action Plan must also be sent to Welsh Ministers at the time of publication. This function can be delegated to the lead co-ordinating body, who in this case is the City & County of Swansea.

6.3 The population assessment report should be drafted using accessible language so that it can be considered by members of the public. This is being progressed and it is further intended to produce an on line version which is similar to the population assessment for which positive feedback has been received concerning its presentation.

6.4 The Western Bay Area Plan and Action Plan must be published by 1st April 2018, subject to approval by Neath Port Talbot CBC on 8th March, Bridgend CBC on 27th March and the ABMU Health Board on 29th March 2018.

7. Overview of Arrangements Established to develop the Area Plan

7.1 The development of the Area Plan has been based on the suggested framework produced by Social Care Wales. The Area Plan captures and takes forward the considerable work already in place across the Western Bay Programme.

7.2 In line with the statutory guidance produced by Welsh Government, each chapter of the Area Plan and associated Action Plan has been structured in accordance with the ten core themes.

7.3 Five of the core themes form the basis of the Area Plan and Action Plan:

- Older People
- Children and Young People
- Carers who need support
- Mental Health
- Learning Disability and Autism

7.4 The other five core themes are included in the appendix of the Area Plan and references the work being addressed by Local Authorities and the Health Board or partners as part of their core business on a local basis or through existing partnerships between organisations across the region. A high-level summary of this work has been collated and includes references to the relevant strategies, plans and projects.

- Health and Physical disability
- Sensory impairment
- Safeguarding and Deprivation of Liberty Safeguard *¹
- Violence against women, domestic abuse and sexual violence (VAWDASV) *²

- Secure Estate ^{*3}

Please note:

^{*1} Safeguarding priorities are managed both on a regional basis via the Western Bay Adult Safeguarding Board and the Western Bay Children Safeguarding Board and via local arrangements

^{*2} VAWDASV regional priorities are overseen via Public Service Boards

^{*3}Secure Estate priorities are governed locally.

7.5 A Task and Finish Group has overseen the development of the Area Plan with representatives of the Local Authorities, the Health Board and the Third Sector. Different chapters in the plan have been reviewed with input from groups within the Western Bay programme governance (e.g. Western Bay Carers Board overseeing the carers' chapter) and at a local level there has been review and input from the local authorities and health board.

7.6 The Area Plan and Action Plan can be accessed here:
www.westernbay.org.uk/areaplan

8. Incorporating the Voice of Service Users and Carers and Wider Stakeholders

8.1 The statutory guidance requires citizen engagement when producing the Area Plan. It does not require formal consultation on the plans as the purpose of this requirement is to ensure there is continuous engagement with communities, from assessments through to planning.

8.2 The Area Plan and associated Action Plan has been reviewed by a special meeting of the Regional Citizens Panel. Feedback from the special Regional Citizens Panel meeting has been used to amend the initial draft of the Area Plan and Action Plan. Members of the Regional Citizens Panel will also be developing a publicly accessible "plan on a page" version for the public. Themes collated from the special meeting of the Regional Citizens Panel include the need to explore further opportunities for co-production in addition to engagement at both a regional and local level.

8.3 The Area Plan highlights that the Regional Partnership Board is committed to moving in this direction, but recognises that it takes time to develop trust to enable this to happen in a meaningful way. Going forward, work with the Regional Citizens Panel will continue to develop so that true co-production can be delivered in order to improve the outcomes achieved for people in the Western Bay area.

8.4 The draft Area Plan and draft Action Plan was also circulated to a range of citizen, voluntary sector and community groups for comment and feedback, including the Regional Third Sector Health, Social Care & Wellbeing Forum.

9. Cross Cutting Themes

9.1 There were a number of cross cutting themes that emerged through the Population Assessment exercise and development of the Area Plan, in addition to the cross cutting priority of Carers, as follows:

9.2 **Transport and Access to Services:** Work is underway to consider where strategic planning for transport could be considered and progressed regionally (potentially linking with the two City Regions), with a view to address the issues highlighted within the population assessment being progressed as specific actions in the Area Plan.

9.3 **Housing:** There were a significant number of different housing issues captured in the Population Assessment. In order to address the significant number of issues raised, it has been acknowledged that a more strategic approach needs to be taken in relation to housing, health and social care in Western Bay. Building on the work of the Regional Collaborative Committee for Supporting People and the ABMU Health Board, Health and Housing Group, discussions are underway to ensure future ICF capital funding opportunities in relation to housing, health and social care are more co-ordinated. In this way, capital infrastructure proposals can be considered in a more strategic way and on a longer term basis which will deliver more improvements for our residents.

9.4 **Substance Misuse**

Substance Misuse was agreed as a cross cutting priority. There is development of a S33 agreement for the Regional Area Planning Board for Substance Misuse in relation to Welsh Government grant funding. There are also links to the Integrated Family Support Services.

9.5 **Delayed Transfers of Care (DTC)**

Delayed transfers of care have also been highlighted as an issue, with patients who are fit to be discharged from hospital having to remain there while packages of care are organised to provide their support needs once they leave hospital. This can affect people of any age, but mostly impacts older people and those with mental health problems. Delays can occur because care providers don't have staff available to provide the care needed or funding difficulties exist. Western Bay partners will work together to identify the barriers that prevent people from being discharged in a timely manner, working with other partners to reduce delays.

9.6 **Data Collection, Information sharing and Improving Digital Services to Support Better Care Delivery**

Welsh Community Care Information System (WCCIS) will be implemented across the four statutory organisations and partners in the region to ensure that the system is developed in a coordinated way to the benefit of our users of services by better supporting regional and local service arrangements. Bridgend County Borough Council were the first organisation in Wales to go live on WCCIS and the other three organisations (ABMU, Neath Port Talbot, Swansea) in the Western Bay Region are committed to implementing WCCIS. This development will support a consistent approach to record keeping and the ability to share appropriate information between services that will enable better coordination of services and improve the delivery of integrated care.

9.7 **Workforce**

Workforce is a key element of the Western Bay Programme with the workforce development initiatives overseen by the Western Bay Workforce Development Steering Group. There are a number of workforce changes initiated by Regulation and Inspection of Social Care (Wales) Act 2016 (RISCA), for example, extension of the registration of the

social care workforce to include home care workers and new responsibilities for “Responsible Individuals.”

10. Next Steps

10.1 Once the Area Plan has been approved by the three local authorities and the Health Board, monitoring arrangements will need to be developed for the Action Plan, many of which will be through the existing governance arrangements.

10.2 The link to the Area Plan and Action Plan will be hosted by the City and County of Swansea on behalf of the Western Bay partnership (with links to/from partner websites as required in the Act).

10.3 Consideration to be given once the outcome of the consultation on potential health boundary changes relating to Bridgend is finalised. If Bridgend move to the Cwm Taff region, then work will need to be undertaken to revise the Population Assessment to only include Neath Port Talbot and Swansea.

10.4 Work will need to progress on a longer-term action plan, aligned with the regional priorities in the Area Plan, from April 2019.

10.5 Further work to take place to develop the work around the cross cutting priorities outlined in paragraph 9 above.

11. Role of the Regional Partnership Board (RPB)

11.1 The Regional Partnership Board (RPB) is required to ensure that partners work effectively together to respond to the Population Assessment and the aligned Area Plan. Approval of the Area Plan is the responsibility of the Health Board and the cabinets of the three local authorities, following the endorsement by the RPB.

11.2 The Area Plan represents the future agenda for Western Bay RPB and includes a set of integrated regional health and social care priorities for the next 5 years. It is an important planning tool which will be a reference point for future funding decisions and monitoring of the work the Board will progress in future years.

12. Monitoring, Review and Delivery

- 12.1 Progress against the plan will be monitored and evaluated through the annual Regional Partnership Board report and presented to members of the Social Care, Health and Well-being Cabinet Board on an annual basis.
- 12.2 Progress for the regional priorities in the action plan will be monitored on a regular basis with any issues escalated through the Western Bay governance and up to the Regional Partnership Board, if appropriate.
- 12.3 The Area Plan will be reviewed on an annual basis.

13. Recommendation

It is recommended that Members:

- Approve the Western Bay Area Plan for Care and Support Needs (2018-2023) and Action Plan (2018-19) attached as Appendix 1 and Appendix 2 to this report.
- Authorise the Director of Social Services, Health & Housing to publish a link to the Area Plan and Action Plan on the Council's website
- Authorise the City & County of Swansea Council to submit the Area Plan and Action Plan to Welsh Ministers on behalf of the three local authorities and the health board in the Western Bay region.

14. Reason for Proposed Decision

To discharge the statutory duty placed upon the three local authorities and the ABMU Health Board operating as a Western Bay region to produce a regional Area Plan and to authorise the relevant officers to publish the plan and submit the regional plan to Welsh Ministers.

15. Implementation of Decision

That the decision is proposed for the three day call in period.

16. Equality impact assessment

In addition to the engagement outlined in section 8 of this report, an equality impact assessment has been developed to support the development of the Area Plan and Action Plan. It identifies that there is greater insight into the care and support needs of some people with protected characteristics than others. Gaps in the data have been identified and included in the equality impact assessment and will be used to inform future research and data development considerations, including any future Population Assessment exercises. The equality impact assessment is included in Appendix 3 alongside the engagement/feedback documentation.

17. Workforce impacts

The Area Plan itself has not identified significant workforce impacts, though further consideration will need to be taken in individual programmes and projects.

18. Legal impacts

The Area Plan has been prepared to comply with Section 14 of the Social Services and Well-being (Wales) Act 2014, the Care and Support (Wales) regulations 2015 and associated Statutory Guidance.

19. Financial impacts

19.1 There were no financial implications in completing the Area Plan.

19.2 The Integrated Care Fund revenue commitments for 2018-19 are being identified and agreed in the Western bay programme and align with many of the regional priorities in the Area Plan, the majority of which are already included in the delivery of Western Bay.

20. Consultation

There is no requirement under the Constitution for external consultation on this item. However, various stakeholder engagement was conducted as referred to in Paragraph 8 above.

21. Risk Management

This is the first Area Plan developed under the Social Services and Well-being (Wales) Act 2014. There are a number of issues that have arisen in the course of completing the exercise which should be documented to inform further plans. It is planned that a lessons learned exercise will be completed to identify the salient issues to inform the next iteration of the plan.

22. Appendices

- Appendix 1 – The Western Bay Health and Social Care Programme Area Plan for Care and Support Needs 2018–2023
- Appendix 2 – Western Bay Action Plan 2018-19
- Appendix 3 – Equality Impact Assessment

23. Background Papers

- Social Services and Well-being (Wales) Act 2014
- Part 2 Code of Practice (General Functions)
- Western Bay Population Assessment Cabinet Report, 15th March 2017

24. Officer Contact

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Appendix 1

The Western Bay Health and Social Care Programme Area Plan for Care and Support Needs 2018–2023

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Western Bay Health and Social Care
Programme

Area Plan

for Care and Support Needs

DRAFT

2018-2023



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What is Purpose of the Area Plan?

This Area Plan sets out how the Western Bay Regional Partnership Board (RPB) will respond to the findings of the Western Bay population assessment published on 1 April 2017. It explains how the Local Authorities and the Health Board, with partners, will address the requirements of the Social Services and Wellbeing Act (2014). It is the first time an Area Plan has been prepared.

The Area Plan is split into two sections. This first section is the longer-term five-year plan (2018-2023) and includes the regional priorities to be overseen by the Regional Partnership Board. The second section is the corresponding Action Plan which is a one-year transition plan (2018/2019), which includes a number of key actions that work towards addressing the regional priorities. We have only developed a one-year Action Plan because of the consultation on whether Bridgend should stay aligned with Swansea and Neath Port Talbot or transfer to work with Rhondda Cynon Taf and Merthyr Tydfil in future. Once the outcome of this consultation is evident, we will be able to plan more clearly for future years. The Partnership Board have also indicated they would like to review the whole programme in light of the potential changes to the boundary. Another key driver that may affect the context of the plan is the Parliamentary Review on Health and Social Care. An Action Plan from the recommendations of the review is expected to be finalised over the next few months.

The main focus of this plan is on the Regional Partnership Board priorities for **regional and integrated working** between health and social care, and includes the following themes

- Older People
- Children and Young People
- Mental Health
- Learning Disabilities and Autism
- Carers (cross cutting theme)

Note: Carers runs through all the above priorities / chapters as a cross-cutting theme (It is presented as a separate chapter to ensure that outcomes can be easily measured.)

Many of the findings of the population assessment are being addressed by Local Authorities and the Health board or partners as part of their core business on a **local** basis or through **existing partnerships** between organisations across the region. A high-level summary of this work has been collated and is included in **appendix 1** for information. It includes references to the relevant strategies, plans and projects.

What is the Western Bay Population Assessment?

The Social Services and Well-being (Wales) Act 2014 introduced a duty on local authorities and local health boards to prepare and publish an assessment of the care and support needs of the population, including carers who need support for the region.

In order to do this, Bridgend County Borough Council, Neath Port Talbot County Borough Council, Swansea Council, ABMU Health Board and the Third Sector has looked at care and support needs against a set number of core themes. These are:

- Older people;
- Children and young people;
- Mental health;
- Learning disability and autism;
- Carers;
- Health and physical disability;
- Sensory impairment;
- Violence against women, domestic abuse and sexual violence;
- Safeguarding and Deprivation of Liberty Safeguards
- Secure estate

Preparing the population assessment involved gathering information on wellbeing and the barriers to achieving wellbeing for people and their Carers who need care and support. We also considered what could prevent people from needing care and support in the first place and what could be done to prevent the need for care and support from increasing.

The Western Bay Population Assessment can be found here:

<http://www.westernbaypopulationassessment.org/en/home/>

[For further detail of how the Population Assessment was developed, the lessons learned from the Population Assessment process and a summary of what the Population Assessment tells us is included in **appendix 2.**](#)

Western Bay Regional Partnership Board

The Western Bay Regional Partnership Forum was established on a non-statutory footing in 2014 to progress and oversee the Western Bay Health and Social Care Programme. It also worked on the arrangements for implementing the Social Services and Wellbeing (Wales) Act 2014 (SS&WbA). The SS&WbA came into effect on 6th April 2016 and this introduced a statutory role for a Regional Partnership Board and specific responsibilities.

The Western Bay Regional Partnership Forum was reformed to become the Western Bay Regional Partnership Board (RPB) in July 2016 to meet Part 9 of the Social Services and Wellbeing (Wales) Act 2014.

The governance structure for the Western Bay Programme, which is overseen by the Regional Partnership Board, the RPB membership and the details of the Western Bay Leadership Group and Programme Team are all included in **Appendix 3**.

The objectives of the Regional Partnership Boards are to ensure the partnership works effectively together with the following responsibilities to:

- Respond to the population assessment carried out in accordance with section 14 of the SS&WbA;
- Implement the plans for each of the local authority areas covered by the Regional Partnership Board which local authorities and local health boards are each required to prepare and publish;
- Ensure the partnership bodies provide sufficient resources for the partnership arrangements;
- Promote the establishment of pooled funds where appropriate;
- Ensure that services and resources are used in the most effective and efficient way to improve outcomes for people in their region;
- Prepare an annual report for Welsh Ministers on the extent to which the board's objectives have been achieved;
- Provide strategic leadership to ensure that information is shared and used effectively to improve the delivery of services and care and support, using technology and common systems to underpin this.

How was the Area Plan developed?

The Area Plan builds on the Population Assessment core themes and the 'gaps' in service that were identified. The priorities captured in the Population Assessment in the 'what changes do we need to plan for' section have been captured in the Area Plan, ensuring the links are between the Population Assessment and Area Plan are robust. An Area Plan Steering Group was established, which includes officers from all partner organisations including the Third Sector.

Although there are 10 chapters included in the Population Assessment, the Area Plan focuses on the following 5 chapters (themes), where regional working will add the most value:

- Older People
- Children and Young People
- Mental Health
- Learning Disabilities and Autism
- Carers (cross cutting theme)

These priorities align with the existing Western Bay Programme and the Integrated Care Fund priorities.

The following areas of work are being addressed by Local Authorities and the Health Board or partners as part of their core business on a local basis or through existing partnerships between organisations across the region.

- Health and physical disability;
- Sensory impairment;
- Violence against women, domestic abuse and sexual violence;
- Safeguarding and Deprivation of Liberty Safeguards
- Secure estate

These chapters are included in **appendix 4**.

How are we working towards co-production?

The Western Bay region was one of the first region in Wales to establish a Regional Citizens' Panel, which was established in 2016. The aims of the panel are to provide a strong strategic voice for stakeholders, to offer a greater awareness of and involvement in the Western Bay Programme's activities and a clearer understanding of how organisations can work collaboratively to deliver against the requirements of the Social Services and Well-being (Wales) Act 2014.

Feedback from the Regional Citizen Panel is fed directly to the Regional Partnership Board and includes a service user representative and deputy service user representative as members on the Regional Partnership Board.

The statutory guidance requires citizen engagement when producing the Area Plan. It does not require formal consultation on the plan as the purpose of this requirement is to ensure there is continuous engagement with communities, from assessments through to planning. On this basis, the draft Area Plan and draft Action Plan was circulated to a wide range of citizen and community groups for comment and feedback. The full list of groups is included in **Appendix 5**.

The Area Plan and associated Action Plan was reviewed in a special meeting of the Regional Citizens Panel and a special meeting of the Regional Partnership Board. Feedback from both meetings has been used to amend the final draft of the Area Plan and Action Plan. Members of the Regional Citizens Panel will also be developing a publicly accessible "plan on a page" version for the public.

Themes collated from the special meeting of the Regional Citizens Panel include the need to explore further opportunities for co-production in addition to engagement at both a regional and local level. The Regional Partnership Board is committed to moving in this direction, but recognises that it takes time to develop trust to enable this to happen in a meaningful way. Going forward, work with the Regional Citizens Panel will continue to develop so that true co-production can be delivered in order to improve the outcomes achieved for people in the Western Bay area.

Equalities and Human Rights

The Equalities Act 2010 ensures that all public bodies play their part in making society fairer by tackling discrimination and providing equality of opportunity for all. It defines a range of groups of people, for example, disabled people and people with protected characteristics, that we need to have particular cognisance of while planning and developing services. Western Bay partners are committed to ensuring that we are addressing their needs in all we do.

All people have rights. These rights are set out in the United Nations Declaration of Human Rights. We want to respect people's rights and involve them in decisions that affect their lives and their well-being. Further work will take place under the direction of the Western Bay Regional Partnership Board to ensure that people are involved in decisions that affect their well-being.

Children have specific rights that are set out in the United Nations Convention on the Rights of the Child. In Wales, we have to show what we do to listen to children and young people. In Western Bay, there is a clear and agreed commitment to supporting children to enjoy their rights.

How will we monitor and review the plan?

Progress for the regional priorities in the Action Plan will be monitored on a regular basis with any issues escalated through the Western Bay governance structure and up to the Regional Partnership Board, as appropriate. Details of the Western Bay governance arrangements are included in **appendix 3**.

We will monitor and evaluate progress against this plan through the annual Regional Partnership Board report. The annual RPB report will be published on the Western Bay Website: <https://www.westernbay.org.uk/>

The Area Plan will be reviewed on an annual basis.

Links to Public Service Boards and Wellbeing Plans

There are three Public Services Boards (PSBs) in the Western Bay area, established by the Well-being of Future Generations (Wales) Act 2015. The purpose of the PSBs is to improve the economic, social, environmental and cultural well-being in their area strengthening joint working across all public services in Western Bay. Each PSB prepared a well-being assessment in parallel with the population assessment and are in the process of completing their wellbeing plans.

It is clear from the draft Wellbeing Plans that there are strong links between the priorities of each Public Service Board (PSB) and those of the regional Area Plan. All three PSBs reference four priority areas and whilst the specific detail varies, there is a strong focus on the following as common themes:

- Ensuring children receive the best start in life during their early years
- Building strong communities that are resilient and safe
- Enabling citizens to live and age well within their communities and promote wellbeing
- Sustaining natural environments and reducing the carbon footprint

Additionally within the Wellbeing Plans are specific actions and areas of work that each PSB will oversee. These actions are reflected within the Area Plan chapters and support integration of services both at a local and regional level. The regional cross-cutting themes and ethos of Western Bay Health and Social Care Collaborative are particularly evident with reference to digital improvement, data sharing, partnership working, prevention and wellbeing. There is also a cross cutting theme in all 3 PSBs around the use of green spaces which has links to the physical disabilities and health chapter in the Population Assessment.

Prevention and community resilience is another theme which cross cuts both the PSB's priorities and the Western Bay Programme.

A key initiative that was initiated through the Western Bay Programme was the Local Area Co-ordination (LAC)/ Local Community Co-ordination (LCC). This is a long-term, preventative approach to supporting people (both adults and children) who may be isolated, excluded or who face challenges due to their age, physical health or mental health. The evidence base is well documented, and shows that LAC and LCC empower people to achieve their personal well-being goals by recognising that individuals with care and/or support needs can often be supported in place by accessing the strengths within themselves, their families and communities. In Western Bay, Neath Port Talbot County Borough Council and Swansea Council subscribe to the 'Inclusive Neighbourhoods' model of Local Area Coordination. Bridgend County Borough Council's approach is being progressed as Local Community Co-ordination. It is recognised there are considerable number of third sector community resilience initiatives that support the prevention and wellbeing agenda.

Current Pooled Fund Arrangements

Western Bay has already a number of arrangements where funding from the three Local Authorities and ABMU Health Board have been pooled so that services are integrated and seamless for service users. These include:

- Pooled Fund (Section 33 agreement) for Intermediate Care Services for three localities, Swansea, Neath Port Talbot and Bridgend
- Partnership Agreement (Section 33 agreement) for Western Bay Programme Infrastructure, which includes a pooled fund for the staffing costs for the Western Bay Programme Office
- Pooled Fund (Section 33 agreement) for Integrated Family Support Services (to be completed)
- Pooled Fund (Section 33 agreement) for Regional Area Planning Board for Substance Misuse (to be completed)
- Pooled Fund for Care Homes (Section 33 agreement) (to be completed)

Depending on the outcome of the Health Boundary / Bridgend consultation, there will potentially be a significant amount of disaggregation work in terms of the pooled fund arrangements that would need to take place in 2018/19.

Overview of the Key Regional Priorities

Older People

OP.P1	Develop and maintain a sustainable range of services that meet demand, enabling individuals to remain at home while maintaining their independence for as long as possible and receiving appropriate support at times of need.
OP.P2	Develop and provide a range of future accommodation options to meet demand and enable people to remain independent for as long as possible.
OP.P3	Develop community resilience and cohesion to tackle social isolation in areas where older people live.
OP.P4	Develop an optimum model for older peoples mental health services (including relevant components of the Welsh Government All Wales Dementia Strategy/Plan)

Children and Young People

CYP.P1	Develop a better range of services for all children with emotional difficulties and wellbeing or mental health issues including transition and single point of access to services
CYP.P2	Develop robust multi-agency arrangements for children with complex needs

Mental Health

MH.P1	Commence implementation of the agreed optimum model for Adult Mental Health services, as outlined in the Western Bay Strategic Framework for Adults with Mental Health problems
MH.P2	Ensure placements for people with complex needs are effective, outcome based and appropriate

Learning Disability and Autism

LD.P1	Develop age blind person centred models of care to ensure prevention and early intervention through multi-disciplinary services, by remodelling services away from establishment based care into community based services.
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Carers (Cross cutting theme)

CA.P1	Ensure work continues to promote early recognition of all Carers so that they are signposted to information and support in a timely manner
CA.P2	Develop and continue to provide information, advice, assistance and support to all Carers enabling them to make informed choices and maintain their own health and well-being
CA.P3	Co-produce with all Carers on an individual and strategic basis so that their contribution is acknowledged and their voices are heard

How are we meeting the principles of the Social Services and Wellbeing (Wales) Act 2014?

Prevention

The Social Services and Wellbeing (Wales) Act 2014 recognises the pivotal role of early intervention and prevention in delivering a sustainable health and social care system. In addition, there is compelling national and international evidence that early intervention, if implemented properly, can work to improve outcomes and deliver cost benefits. Western Bay partners have approved (through the 3 Local Authority cabinets and the Health Board) and adopted a set of principles in relation to prevention and wellbeing services and agreed to identify where the principles can be embedded, within service planning and commissioning. This demonstrates the commitment of the three local authorities and the Health Board to plan for a more joined up commissioning process and service delivery model. This will improve the benefits for the service user and enable organisations to focus on clear priorities, with a view to a long-term plan for prevention services that includes a commitment to an incremental funding shift.

The principles in relation to prevention and wellbeing services included:

- Services will be sustainable
- Services will be equitable and address issues of inequality
- Services will be coproduced with the people who will or may use them
- Services will be citizen centred and outcome focused
- Services will be developed over a 5-10 year timeframe
- Services will be delivered by a range of organisations including social enterprise, cooperatives, user led and Third Sector
- Services will be delivered in partnership
- Services will make use of technological developments as a means of reducing demand
- Services will adopt a common evaluation framework
- Services will strengthen communities and give local people and communities more control

- Every commissioning decision will consider the importance of prevention and early action and allocate resources accordingly

Information, Advice & Assistance (IAA)

IAA is organised and delivered locally, with a regional overview of the IAA position reported through the Western Bay governance arrangements. Work is ongoing around linking the various IAA systems currently being utilised by all partners, which includes Third Sector Info-engine IAA system, the National Local Authority DEWIS system and Health Board 111 system.

Further information around local / partner progress can be found in **appendix 6**.

Welsh Language

Western Bay partners recognise the importance of meeting the individuals' Welsh language needs and are committed offering, providing and developing Welsh language services. This is organised locally, details of which are included in **appendix 7**.

Duty to promote social enterprises, co-operatives, user led services and the third sector:

The Partnership Agreement for the pooled fund for the Western Bay Partnership Infrastructure funds the Wellbeing Enterprise Development Support Project delivered by three Community Voluntary Councils. The three social enterprise officers provide start up practical advice in running a new organisation (governance and compliance) which provides registration and funding support and business development support.

A Social Value Forum is to be established in 2018/19, in line with Welsh Government requirements.

Cross Cutting Regional Priorities

Access and Transport

A consistent theme in the production of the Area Plan, emerging from the Western Bay population assessment is in relation to transport and access to services.

For example, within the Health and Physical Disabilities chapter in the population assessment, things people told us that matter to them included ***'improve local community health services alongside better transport to and from healthcare facilities, including better parking at health care service locations'***.

Within the Older people chapter, changes we need to plan for included ***'Improve accessibility of services (such as location and accessibility of primary health care and other core services, improving transport links, housing and affordability of healthy food'***.

Work is underway to consider where strategic planning for transport could be considered and progressed regionally (potentially linking with the two City Regions), with a view to address the issues highlighted within the population assessment being progressed as specific actions in the Area Plan.

Housing

Another consistent theme emerging from the population assessment and included in the Area Plan concerns the links between Housing and health and social care. There were a significant number of different housing issues captured, including for example:

- The need for more accommodation options for children and young people leaving the care system
- Lack of accommodation options for children and young people and vulnerable young people transitioning to adult services
- Housing suitable for adults with mental health needs
- The need to work strategically with new care home providers to develop a sustainable range of care home facilities across the region
- Implementation of the Homelessness Pathway and legislative changes to housing and priority need status of ex-offenders.
- Housing that should support healthy ageing and promote independence through homes that are well designed, good value, appropriately located and energy efficient and early support through aids and adaptations, handyperson schemes and telecare will be fundamental

In order to address the significant number of issues raised, it has been acknowledged that a more strategic approach needs to be taken in relation to housing, health and social care in Western Bay. Building on the work of the Regional Collaborative Committee for Supporting People and the ABMU Health Board, Health and Housing Group, discussions are underway to ensure future ICF capital funding opportunities in relation to housing, health and social care are more co-ordinated. In this way, capital infrastructure proposals can be considered in a more strategic way and on a longer-term basis which will deliver more improvements for our residents.

Substance Misuse

Substance Misuse was agreed as a cross cutting priority. There is development of S33 agreement for the Regional Area Planning Board for Substance Misuse. There are also links to the Integrated Family Support Services.

Delayed Transfers of Care (DTC)

Delayed transfers of care have also been highlighted as an issue, with patients who are fit to be discharged from hospital having to remain there while packages of care are organised to provide their support needs once they leave hospital. This can affect people of any age, but mostly impacts older people and those with mental health problems. Delays can occur because care providers do not have staff available to provide the care needed or funding difficulties exist. Western Bay partners will work together to identify the barriers that prevent people from being discharged in a timely manner, working with other partners to reduce delays.

Data Collection and Information sharing

The provision of Health and Social Care services requires the recording of essential information that creates and maintains individual care records. Such “record keeping” is often governed by professional standards which are intended to ensure expected standards from professional staff. In addition, expectations from effective integrated care is that information is easily shared between services so that staff are presented with the right information at the right time. However, such ambitions are often frustrated by different methods of record keeping which range from hand written paper forms to various and separate electronic systems that are used by local authorities and health boards.

The inability to effectively share information between Health and Social Care is a common problem that has often frustrated the integration of services. Western Bay has recognised this issue and the potential of the Welsh Community Care Information System to assist with resolving this long-standing problem. Consequently the Western Bay Programme Board have collectively developed a Business case to support these intentions and collectively agreed the following Vision Statement as an indication of our ambitions.

Welsh Community Care Information System in Western Bay

To implement WCCIS across the four statutory organisations and partners in the region and to ensure that the system is developed in a coordinated way to the benefit of our users of services by better supporting regional and local service arrangements

WCCIS is available to each of the seven health boards and twenty-two local authorities in Wales. Bridgend County Borough Council were the first organisation in Wales to go live on WCCIS and the other three organisations (ABMU, Neath Port Talbot, Swansea) in the Western Bay Region are committed to implementing WCCIS. This development will support a consistent approach to record keeping and the ability to share appropriate information between services that will enable better coordination of services and improve the delivery of integrated care.

Digital Services to Support Better Care Delivery

A key benefit of WCCIS is that it can be used on a mobile platform which means that it can be used by practitioners in the community. This important benefit will allow the collection of information to be more immediate and assist practitioners to work more flexibly and therefore not have to return to base as frequently. To enable this advancement, there will be the need to invest into “mobile devices” such as tablet computers in order that staff are appropriately equipped with the right technology to support this development. This development will initiate the transformation of services that will enable the delivery of integrated services to be better informed and better coordinated. This significant development will not only support more efficient and effective delivery of health and social care services in the region, but could also

provide the platform on which the delivery of care in the community could be better supported by digital services and systems. The advancement and ongoing ability of digital technology such as mobile apps and general accessibility to WIFI means that there will be a range of opportunities and benefits presented to the delivery of integrated care that will continue the transformation of the delivery of care in the community.

Workforce

The Regulation and Inspection of Social Care (Wales) Act 2016 (RISCA) gave Ministers the power to extend the registration of the social care workforce to include home care workers. Social Care Wales has set the guidelines for registration, ensuring quality practice, more robust standards and raising the professionalism of the workforce to support the sector to be prepared for registration. Western Bay Workforce Development Steering Group have managed awareness raising campaigns to ensure providers are fully informed of their responsibilities of having trained staff that are eligible for registration. We are working in partnership with local Further Education Colleges to support the sector to achieve the required qualifications for registration. This work is funded through the Social Care Wales Workforce Development Partnership grant, supported by the Facilitation Grant from Social Care Wales.

Additional requirements of the RISCA include new responsibilities for “Responsible Individuals.” Awareness raising sessions are being rolled out and training is being developed across Western Bay. Work is also in progress to map induction training requirements for registration, against the Regional Quality Framework for care homes. This will allow us to standardise the quality assurance across the care home sector.

Regional safeguarding training activity includes child sexual exploitation and County Lines is aimed at raising awareness of drug trafficking. The three Local Authorities have published their strategy to meet the requirements of the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 which focusses on the areas of prevention, protection and the provision of support, and sets out how the Council, ABMU Health Board and other key partners will continue to work together to tackle these issues around Domestic Abuse. A training framework is in place and work has commenced towards meeting the requirements for individual groups of the workforce

The Western Bay Framework for Recruitment and Retention of Home Care Workers articulates how we will develop the recruitment and retention of quality workers who exhibit the key skills, experience, values and beliefs to undertake their job roles effectively, whilst demonstrating their ability to deliver compassionate, holistic care. Recruitment and retention is critical to meet the challenge of growing need. An awareness raising and recruitment campaign “Join our Caring Community” has run through January 2018, raising the profile of care as a career through advertising in a variety of media including, radio and print, social media and bus rears, featuring care workers from across Western Bay whose experience and commitment will inspire potential care workers.

Core Theme Chapters 2018-2023

Older People

1. What did the Population Assessment tell us?

1. It is predicted that by 2020 the over 65 population across Western Bay will be over 111,070; of these:
 - 20,598 will be unable to manage at least 1 mobility activity on their own
 - 45,720 will be unable to manage at least 1 domestic activity on their own
 - 37,378 will be unable to manage at least 1 self-care activity on their own
2. In 2015, 3,133 people in Western Bay had a diagnosis of dementia; by 2030, this is predicted to rise by 43.4% to 4,493.
3. Approximately 1:3 people aged over 65 will suffer a fall each year.
4. Loneliness and isolation can lead to physical and mental health problems, such as depression and increased risk of premature death. It is predicted that by 2020 50,314 over 65s will be living alone, compared to 2017 figure of 48,245.
5. The rate of people delayed in hospital for social care reasons in 2013/14 was lower than the Welsh average and there is a higher rate receiving social care than the Wales average.

2. What care and support needs were highlighted in the Population Assessment?

- OP.S1. Provide and maintain the sustainability of appropriate support services to enable individuals to remain independent and at home.
- OP.S2. Continue working towards a dementia friendly Western Bay, improving support and information for people with dementia, their family and carers.
- OP.S3. Reduce social isolation and loneliness while maintaining independence, enabling individuals to engage with their communities.
- OP.S4. Improve the commissioning of care homes to ensure consistent high quality and sustainable care home provision.
- OP.S5. Improve the commissioning, provision and sustainability of care and support at home.
- OP.S6. Increase the use of assistive technology to its fullest potential to ensure appropriate support is available to those at risk of falls.
- OP.S7. Continue to improve the common point of access for Information, Advice and Assistance (IAA) – a 'one stop shop' for individuals needing IAA.
- OP.S8. Continue to develop services that enable safe and timely discharge from hospital to home (or other appropriate residence e.g. step down beds in line with the Western Bay 'What Matters to Me Model') once medically fit providing appropriate reablement support.

3. What are the regional priorities that will address the needs highlighted in the Population Assessment (question 2)?

The key priorities for Older People to be delivered by the Regional Partnership Board are:

- OP.P1. Develop and maintain a sustainable range of services that meet demand, enabling

individuals to remain at home while maintaining their independence for as long as possible and receiving appropriate support at times of need.

OP.P2. Develop and provide a range of future accommodation options to meet demand and enable people to remain independent for as long as possible.

OP.P3. Develop community resilience and cohesion to tackle social isolation in areas where older people live.

OP.P4. Develop an optimum model for older peoples mental health services (including relevant components of the Welsh Government All Wales Dementia Strategy/Plan)

4. Which regional wellbeing objectives do these priorities contribute towards?

R2 - Strong, resilient, connected communities

R3 - People reaching their potential

R4 - Ageing well

*List of regional wellbeing objectives included in **appendix 7***

Children and Young People

1. What did the Population Assessment tell us?

1. In March 2016, there were 3,735 children and young people (across Western Bay) open to social services as a result of being in need of care and support: 1,665 in Swansea, 990 in Neath Port Talbot and 1,080 in Bridgend.
2. Despite much progress, the numbers of looked after children in Western Bay remains high compared to many parts of the country (number of looked after children per 10,000 of the population).
3. Due to the age profile of the looked after children population, the numbers requiring leaving care services in Western Bay is anticipated to rise in the next 2 years.
4. The numbers of local authority foster carers has fallen across the region making it challenging to find appropriate, local placements for looked after children and young people.
5. In 2015/16, there were 594 criminal offences committed by young people aged 10 to 17 years in Western Bay. The most common offences were violence against the person, theft and handling and motoring offences.
6. Evidence suggests there are likely to be a number of young carers not known to health and social care services.

2. What care and support needs were highlighted in the Population Assessment?

- CYP.S1 There is an identified need to strengthen services for children who are carers.
- CYP.S2 Need to continue the safe reduction in the number of looked after children across Western Bay.
- CYP.S3 Continue to develop services targeted at supporting families to reduce the risk associated with children being placed on the Child Protection Register.
- CYP.S4 There is a need for more accommodation options for children and young people leaving the care system.
- CYP.S5 It is necessary to improve access to appropriate support services for children in need of care and support in recognition of the increased rates of emotional and mental health issues
- CYP.S6 There is a need to ensure that there is a robust commissioning arrangement for advocacy services for all children, not just those who are looked after.
- CYP.S7 Far more focused work is required to understand, at a strategic level, the needs of the population of Western Bay. A significant amount of more work is required, for example to further our knowledge on subjects and cohorts such as gender differences, ethnicity, young carers, mental health, disabled children and those with other additional needs.
- CYP.S8 Continue the improvement of standards of achievement and attainment for all, improve the learning environment, and making better use of physical, financial and human resources.

3. What are the regional priorities that will address the needs highlighted in the Population Assessment (question 2)?

The key priorities to be delivered by the Regional Partnership Board for Children and Young People are:

- CYP.P1. Develop a better range of services for all children with emotional difficulties and wellbeing

or mental health issues including transition and single point of access to services
CYP.P2. Develop robust multi-agency arrangements for children with complex needs

4. Which wellbeing objectives do these priorities contribute towards?

R1 – Children & Young People

R2 – Strong, resilient, connected communities

R3 – People reaching their potential

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Mental Health

1. What did the Population Assessment tell us?

1. Current size of the population with at least one common Mental Health Disorder across Western Bay was 73,726 (in 2015)
2. It is anticipated that the population will increase to 75,374 by 2035
3. GPs treat the highest proportions and numbers of people with Mental Disorders, looking at the whole of Western Bay using the projection having seen GP within the last 2 weeks for 2015, approximately 4,700 GP consultations in a fortnight were carried out with people with common mental disorders or probably psychotic disorder. Over a 52 week period, this is over 122,000 consultations (125,000 by 2035)
4. Specialist community services are used by 18% of people with a common mental disorder
5. Specialist community services are used by 51% of those with probable psychosis
6. Day services are focused on those with most serious disorders.

2. What were the care and support needs identified?

- MH.S1 Secure setting, Residential Care and Nursing Care are used more than they should be
- MH.S2 In Western Bay there is no single point of access for children and young people to receive universal or specialist Mental Health Support
- MH.S3 It is expected that demand on all social care services will grow due to the anticipated demographic changes in Western Bay
- MH.S4 Public Services and Third Sector Services are facing a challenging financial future and will have to face difficult decisions in term of services and how they will be delivered
- MH.S5 Moving away from traditional care models will require us to work closely with service users, carers and families
- MH.S6 There has been an increase in the number of people with a mental illness who also have other health or welling issues
- MH.S7 Need to build up the community infrastructure to better support people with Mental Health Needs

3. What are the regional priorities that will address the needs highlighted in the Population Assessment?

The key priorities to be delivered by the Regional Partnership Board for Mental Health are:

- MH.P1 Commence implementation of the agreed optimum model for adult mental health services, as outlined in the Western Bay Strategic Framework for Adults with Mental Health problems,
- MH.P2 Ensure placements for people with complex needs are effective, outcome based and appropriate

4. Which wellbeing objectives do these priorities contribute towards?

R2 – Strong, resilient, connected communities

R3 – People reaching their potential

R4 – Ageing well

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Learning Disability and Autism

1. What did the Population Assessment tell us?

1. 21 people in every 1000 have a learning disability
2. 16 people per 1000 have a mild learning disability
3. 5 people in 1000 have a moderate or severe learning disability
4. In 2015, 1209 individuals between the ages of 0-17 were diagnosed with any Autistic Spectrum Disorder, this will reduce to 1197 by 2035

2. What were the care and support needs identified?

- LD.S1 Population changes and changes in prevalence will increase demand for services
- LD.S2 There is demand for a 52 week accommodation service for children with learning disabilities
- LD.S3 Older disabled people are living longer and together with an ageing population means increasing demand
- LD.S4 We need to explore the potential of assistive technology e.g. 'Just Checking' kits in supported living settings
- LD.S5 Need to look at how better to distribute resources for respite to better meet needs across the region
- LD.S6 More effective management of transition between children and adult services

3. What are the regional priorities that will address the needs highlighted in the Population Assessment?

The key priorities to be delivered by the Regional Partnership Board for Learning Disability and Autism are:

- LD.P1 Develop age blind person centred models of care to ensure prevention and early intervention through multi-disciplinary services, by remodelling services away from establishment based care into community-based services.

Note: there have been different views about whether Learning Disability and autism should be considered as one priority / chapter or separate chapters. We have attempted to reflect the range of views and have included as one chapter in the Area Plan, however have included as separate chapters in the Action Plan.

4. Which wellbeing objectives do these priorities contribute towards?

- R1 – Children & Young People
- R2 – Strong, resilient, connected communities
- R3 – People reaching their potential
- R4 – Ageing Well

Carers (Cross cutting theme)

Please note that 'all carers' includes young carers, young adult carers, sibling carers, parent carers, adult carers, older people carers.

1. What did the Population Assessment tell us?

1. The 2011 Census told us that there were 68,633 Carers in Western Bay, this is approximately 12% of the population. 30% of Carers were providing in excess of 50 hours of care a week.
2. According to the 2011 Census there are 1,351 young Carers aged 0 – 15 in the Western Bay area of which approximately 155 (11%) spend over 50 hours a week in a caring role.
3. There were 4,198 young adult Carers aged 16 – 24 in the Western Bay area, of which 510 (12%) spend over 50 hours a week in a caring role (2011 Census).
4. 16,186 individuals over 65 have a caring role in the Western Bay area.
5. Research indicates that Carers tend to report having poorer health than people who do not have a caring role. In addition, it would also appear that the impact on health of Carers increases in line with the number of hours of care provided.

2. What care and support needs were highlighted in the Population Assessment?

- CA.S1. Early recognition of Carers of all ages. Organisations should recognise Carers, the issues they face and signpost them to appropriate information and support.
- CA.S2. Easily accessible points of contact from which Carers can access information, (including about Carers Rights) advice and support.
- CA.S3. A range of services which support Carers to maintain their own health and well-being and reduce loneliness and isolation for example groups/ activities.
- CA.S4. Opportunities for Carers to have a break from the caring role.
- CA.S5. Carers are listened to and engaged by professionals, who work co-productively with them on an individual and strategic level.
- CA.S6. Ensuring Young Carers are protected from providing inappropriate levels of care.
- CA.S7. *Transport – will link to the cross cutting section in the Area Plan.*
- CA.S8. *Housing Adaptations – will link to the cross cutting section in the Area Plan.*

3. What are the regional priorities that will address the needs highlighted in question 2?

The key priorities to be delivered by the Regional Partnership Board for Carers who need support are:

- CA.P1. Ensure work continues to promote early recognition of all Carers so that they are signposted to information and support in a timely manner
- CA.P2. Develop and continue to provide information, advice, assistance and support to all Carers enabling them to make informed choices and maintain their own health and well-being
- CA.P3. Co-produce with all Carers on an individual and strategic basis so that their contribution is acknowledged and their voices are heard.

4. Which wellbeing objectives do these priorities contribute towards?

- R1 - Children & Young People
- R2 - Strong, resilient, connected communities
- R3 - People reaching their potential
- R4 - Ageing well
- R5 – Working with Nature
- R6 - Wellbeing in the workplace

**If you require this document in a different format,
please contact the Western Bay Programme Office
via email at western.bay@swansea.gov.uk or telephone 01792 633805**

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Core Business and Other Partnerships

Many of the findings of the population assessment are being addressed by Local Authorities and the Health board or partners as part of their **core business on a local basis** or through **existing partnerships** between organisations across the region. A high level summary of this work taking place, which includes references to relevant strategies, plans and projects, has been collated and is included below.

The priorities being progressed by other Partnerships will be reported via other mechanisms, such as the Public Services Boards, or by individual organisational planning mechanisms, such as the local authority Corporate/Improvement Plans and ABMU Health Board’s Annual Plan or Integrated Medium Term Plan.

Older People:

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
<p>OP.P1. Develop and maintain a sustainable range of services that meet demand, enabling individuals to remain at home maintaining their independence for as long as possible receiving appropriate support at times of need.</p>	<p>Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector Public Service Boards</p>	<p>Local Plans and delivery for Assistive Technology, to increase the understanding and use of assistive technology e.g. lifelines/pendants for use at home</p>
<p>OP.P1. Develop and maintain a sustainable range of services that meet demand, enabling individuals to remain at home maintaining their independence for as long as possible receiving appropriate support at times of need.</p> <p>OP.P2. Develop community resilience and cohesion to tackle social isolation in areas where older people live.</p>	<p>Bridgend County Borough Council/ Neath Port Talbot County Borough Council Swansea Council Third Sector</p>	<p>Information, Advice and Assistance as specified in the Social Services and Wellbeing Act (2016): part 9 DEWIS Family Information System Info-Engine Local Plans 111 Directory of Services</p>
<p>OP.P3. Develop community resilience and cohesion to tackle social isolation in areas where older people live</p>	<p>Bridgend County Borough Council/ Neath Port Talbot County</p>	<p>Range of community resilience initiatives provided by the Third Sector and Local Authorities</p>

	Borough Council/ Swansea Council Community Voluntary Councils (CVC's) Third Sector	Co-production and collaboration Integrated Care Funding allocated to local and Third Sector schemes to tackle social isolation e.g. befriending schemes
OP.P4. Develop an optimum model for older peoples mental health services (including relevant components of the Welsh Government All Wales Dementia Strategy/Plan)	Bridgend County Borough Council/ Neath Port Talbot County Borough Council/ Swansea Council Community Voluntary Councils (CVC's) Third Sector <i>Cross Reference to Local Public Service Board priorities</i>	Local dementia support schemes, for example Swansea Council is working towards becoming a Dementia Friendly City (DFC) and Bridgend has two clusters that have achieved the DFC status. Statutory organisations locally working in collaboration and co-production with third sector organisations

Children and Young People

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
CYP.P1 - Develop a better range of services for all children with emotional difficulties and wellbeing or mental health issues including transition including single point of access to services	Swansea Council	<ul style="list-style-type: none"> • Corporate Parenting • Sustainable Swansea Fit for the future; • Family Support Services commissioning review • Child Disability Services Review • Child and Family Services Improvement programme; • Safe LAC Reduction strategy • Supported Care planning redesign • Strengthening local commissioning, contracting and monitoring arrangements for LAC with complex needs
CYP.P2 - Develop robust multi-agency arrangements with children with complex needs	NPT County Borough Council	<ul style="list-style-type: none"> • Local Health representation in single point of contact. • Development of Children's Zone's. • Further development of family support services and Resource Panel arrangements. • NPT Healthy Relationships for Stronger Communities. • EIP and Think Family Partnership Group (multi agency).

		<ul style="list-style-type: none"> • Integrated intake for early intervention and statutory services. • Multi Agency Provider Service for children with a disability. • Re-commissioning exercise of the Families First grant. • Additional investment in Edge of Care Services. • Looked After Children Strategy • Continued Application of a Risky Behaviour Panel • Commissioning additional services to promote education, employment and training opportunities for Care Leavers • CYPS and Education Senior Management Team Meeting • The Education Wellbeing Team • Strengthening local commissioning, contracting and monitoring arrangements for LAC with complex needs • Locally NPT has established in-house clinical/therapy team
	Bridgend County Borough Council	<ul style="list-style-type: none"> • Social Services and Wellbeing Directorate Business Plan (2017-18) • Remodelling Children's Social Care Programme • Residential Remodelling Project • MASH project • Early Help and Permanence project • Disabled children Transformation Programme
Continue to focus on voicing the rights of the child, including advocacy	NPT County Borough Council	<ul style="list-style-type: none"> • Advocacy services have been recommissioned during 2017 a provider was chosen for Western Bay. Processes are in place in NPT CYPS to monitor uptake including the uptake of the Active Offer. • Engagement & participation officer and workload.
	Bridgend County Borough Council	<ul style="list-style-type: none"> • Bridgend Voice and Choice advocacy Hub • MASH project • Assuring Quality Framework
	ABMU Health Board	<ul style="list-style-type: none"> • ABMU Children's Charter • ABM Youth
	Swansea Council	<ul style="list-style-type: none"> • Corporate Parenting

		<ul style="list-style-type: none"> • Sustainable Swansea Fit for the future; • Family Support Services commissioning review • Child Disability Services Review • Child and Family Services Improvement programme; • Safe LAC Reduction strategy • Supported Care planning redesign
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Mental Health

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
	NPT County Borough Council	<ul style="list-style-type: none"> • Gateway: single point of access • Reablement/recovery model • Transitional team • Market shaping re commissioning of services • Dedicated team conducting outcomes based assessments and reviews • Programme of re- assessment of individuals with complex
<p>MH.P1. Implementation of the agreed optimum model for adult mental health services</p> <p>MH.P2 Ensure placements for people with complex needs are effective, outcome based and appropriate</p>	Bridgend County Borough Council	<ul style="list-style-type: none"> • Social Services and Wellbeing Directorate Business Plan (2017-18) • BCBC Adult Social Care Commissioning Plan (2010-2020) • Mental Health Commissioning and Delivery plan • Mental Health Accommodation Group • Mental Health Transition Strategy • Reshaping Mental Health Project Board • Bridgend Mental health Carers forum • Supporting People Local Commissioning Plan
	Swansea Council	<ul style="list-style-type: none"> • Adult Services Overarching Service Model • Swansea Wellbeing Plan • Corporate Prevention Strategy • Mental Health Commissioning Board • Commissioning Strategy- mental health

Learning Disability

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
<p>LD.P1 Develop age blind person centred models of care to ensure prevention and early intervention through multi-disciplinary services by remodelling services away from establishment based care into community based services.</p>	<p>NPT County Borough Council</p>	<ul style="list-style-type: none"> • Complex Disability Team co-located with Health Board Clinical Team for Learning Disabilities • Transition from CYP to - Adults Services, new pilot transition team. • LD Strategy 2013-16, progression model • Community Connectors and Local Area Coordinators
	<p>Bridgend County Borough Council</p>	<ul style="list-style-type: none"> • Social Services and Wellbeing Directorate Business Plan (2017-18) • Remodelling Adult Social Care Programme • Learning Disabilities Service Development Plan • Early Help and Permanence Project • Disabled children Transformation Programme • Disabled children Transition Programme • Supporting People Local Commissioning Plan
	<p>Swansea Council</p>	<ul style="list-style-type: none"> • Adult Services Overarching Service Model • Swansea Wellbeing Plan • Corporate Prevention Strategy • Sustainable Swansea • People commissioning group • Links to Family Support Services Commissioning review • Supported Living Framework- a co-produced, person centred approach • Provider Forum • Coproduction via Nothing about us without us Group

Autism

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
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LD.P1 Develop age blind person centred models of care to ensure prevention and early intervention through multi-disciplinary services by remodelling services away from establishment based care into community based services.	NPT County Borough Council Bridgend County Borough Council Swansea Council ABMU Health Board Third Sector	ASD Action Plan
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Carers:

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
Identification, Information, engagement of Carers and Young Carers	New Carers Partnership Action Plan 2018/19	Valuing Carers Transition Plan 2017-18
<p>CA.P1. Ensure work continues to promote early recognition of all Carers so that they are signposted to information and support in a timely manner</p> <p>CA.P2. Develop and continue to provide information, advice, assistance and support to all Carers enabling them to make informed choices and maintain their own health and well-being</p>	<p>Bridgend County Borough Council</p> <p>Neath Port Talbot County Borough Council</p>	<p>Short Breaks and Carers Project</p> <p>Bridgend Carers Strategy</p> <p>Bridgend Carers Forum</p> <p>Bridgend Mental Health Carers Forum</p> <p>Bridgend Young Carers Group</p> <p>Bridgend Carers Monitoring Group</p> <p>Joint Carers Strategy – 2015-2018, Young Carers Strategy 2017-2020</p>
CA.P3 Co-produce with all Carers on an individual and strategic basis so that their contribution is acknowledged and their voices are heard.	Swansea Council	<p>Develop Swansea Carers Strategy</p> <p>Carers rights event</p> <p>Swansea Wellbeing Plan</p> <p>Adult Carer's Action Plan & Young Carer's Action Plan</p>

Population Assessment

How was the Population Assessment Developed?

The development of the Population Assessment was overseen by the Regional Partnership Board, details of the membership for this group can be found below. A range of task and finish groups were set up to develop the population assessment steering group, involving Local Authorities, the Health Board and Third Sector partners.

To ensure clients, carers and other stakeholders are involved in the work of Western Bay, the Regional Partnership Board has been setting up different ways to get service users, carers and the voluntary sector involved in its work.

As part of this Western Bay has set up a Regional Citizens Panel membership is drawn from the mailing lists of the three Councils for Voluntary Services in Bridgend, Neath Port Talbot and Swansea. Membership is 'fluid', ensuring meetings and any engagement activities are open to all interested parties (service users, carers, family members, representatives from health and social care related organisations, Local Authority Elected Members). This approach was favoured by those who attended the first panel meeting, who felt it embodied the spirit of the Social Services and Well-being (Wales) Act's principles around offering 'greater voice and control'.

In addition Western Bay has also involved the Regional Third Sector Health Social Care & Wellbeing Forum in its work and the development of the population assessment and this plan.

In producing the population assessment, information from a wide range of sources was drawn together and analysed to identify need and the range and level of services, including:

- The extent to which there are people and carers in the area who need care and support
- The extent to which there are people whose needs for care and support are not being met
- The range and level of services required to meet the care and support needs of the population and the needs of carers
- The range and level services required to prevent people from needing care and support or higher levels of care and support

This also involved an engagement exercise, which was undertaken between September and December 2016, to understand the Wellbeing requirements of the population of Neath Port Talbot, Swansea and Bridgend Council areas with specific reference to the SS&WbA. This study was undertaken alongside a wider piece of work across the area to fulfil the requirements of the Well-being Future Generations Act 2015.

This exercise included gathering the views of the public gained through a series of open workshops across the area, targeted focus groups with defined service user groups, interviews with a selection of stakeholders, and a desk-top review of existing information sources.

The full consultation report can be found here: [Link is here](#)

Lessons Learned from the Population Assessment

A Western Bay Regional Partnership Board (WB RPB) Population Assessment Workshop took place on Thursday 6th April 2017 in order to review the Population Assessment, identify the key messages for the Area Plan and consider the cross-cutting themes.

The key conclusions from the workshop were:

- **Added Value** - The Population Assessment signals an almost limitless agenda for development and change to meet future need. There was a recognition that the WB RPB should identify its priorities through the lens of where the most value can be added from a regional approach.
- **Public Service Boards (PSBs)** - There was a clear recognition that the priorities of the Western Bay Area Plan will need to link strongly to the priorities of the Bridgend, Neath Port Talbot and Swansea Public Services Boards.
- **Regional Approach** - The concept of "adopting a regional approach" was frequently mentioned. It was clear that there is learning to be had across the region from the good practice of partner organisations. Beyond that, the added value of a "regional approach" would need to be defined clearly.
- **Cross Cutting Themes** - There was a clear recognition throughout the session that a number of the themes emerging from our topic-based discussions cut across two or more population groups. Examples of those that we identified included:
 - Access and Information
 - Supportive communities
 - Transport
 - Assistive Technology
 - Workforce
 - Carers
 - Public Health and Well-being

What did the Population Assessment Tell Us?

A summary of the care and support needs for each theme in the population assessment is included below under each chapter. The population assessment highlighted a number of key support and care needs, the majority of which are cross-cutting across all themes, as follows:

- Increasing levels of need for people with complex needs, chronic and long term conditions
- Accessibility of services, including transport
- Preventative and support services within communities
- Loneliness and social isolation for improved health and wellbeing
- Information, advice and assistance
- Assistive technology and telecare provision for people to maintain independence e.g. lifelines/pendants for use at home and 'Just Checking' kits.
- Growing demand, diminishing resources
- Transition between adult's services and children's services

- Preventative (low level) and specialist mental health services for children and young people and adults (this section identified the highest number of support and care needs)
- Appropriate accommodation solutions for wide range of citizens with needs
- Supporting growing number of carers and young carers

The response of the Regional Partnership Board and other Partnerships/delivery mechanisms to these key findings is reflected in each of the relevant chapters included in this Area Plan.

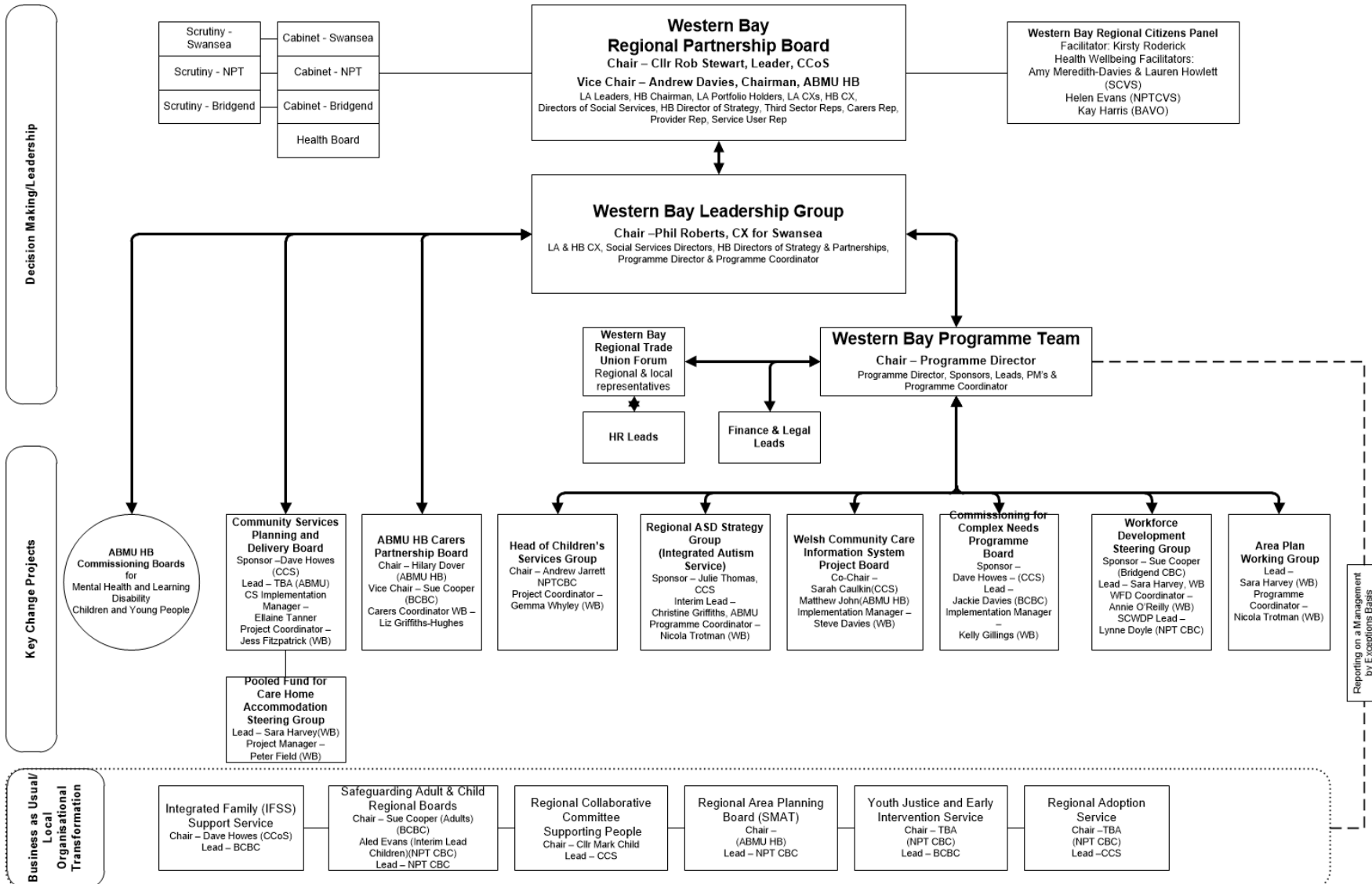
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APPENDIX 3 - Western Bay Governance



Caring Together
Western Bay
Health and Social Care Programme
Gofalu Gyda'n Gilydd
Bae'r Gorrlewin
Rhaglun Iechyd a Gofal Cymdeithasol

Western Bay Health & Social Care Programme Governance Structure v13 (November 2017)



DRAFT

Regional Partnership Board Membership

Western Bay Regional Partnership Board		
Name:	Partnership Body / Partner Organisation:	Role:
Cllr Rob Jones	NPT CBC	Chair of RPB/ Leader NPT CBC
Prof. Andrew Davies	ABMU HB	Vice Chair of RPB/ Chair ABMU Health Board
Cllr Huw David	Bridgend CBC	Leader
Cllr Phil White	Bridgend CBC	Member/Portfolio Holder – Social Services & Early Help
Cllr Dhanisha Patel	Bridgend CBC	Member/Portfolio Holder – Wellbeing & Future Generations
Cllr Peter Richards	NPT CBC	Member/Portfolio Holder – Adult Social Services & Health
Cllr Alan Lockyer	NPT CBC	Member/Portfolio Holder – Children’s Social Services
Cllr Rob Stewart	Swansea Council	Leader
Cllr Clive Lloyd	Swansea Council	Member / Deputy Leader
Cllr Mark Child	Swansea Council	Member/Portfolio Holder – Health & Wellbeing
Tracey Myhill	ABMU HB	Chief Executive
Siân Harrop-Griffiths	ABMU HB	Director of Strategy
Maggie Berry	ABMU HB	Non Member Officer
Susan Cooper	Bridgend CBC	Corporate Director of Social Services & Wellbeing & ‘Lead Director’ for Western Bay
Andrew Jarrett	NPT CBC	Director for Social Services, Health & Housing
Dave Howes	Swansea Council	Chief Officer for Social Services
Melanie Minty	Care Forum Wales	Policy Advisor
Gaynor Richards	NPT CVS	Third Sector Representative (CVC)
Emma Tweed	Care and Repair	Third Sector Representative (National)

Western Bay Regional Partnership Board		
Name:	Partnership Body / Partner Organisation:	Role:
Carwyn Tywyn	Mencap Cymru	Third Sector Representative (Local)
Rosita Wilkins	Service User / Citizen Representative	Service User / Citizen Representative
Adele Rose-Morgan	Service User/ Citizen Representative (alternate)	Service User/ Citizen Representative (alternate)
Linda Jagers	Carer / Volunteer Ambassador for Carers Wales	Carers Representative
Co-opted Members		
Darren Mepham	Bridgend CBC	Chief Executive / Chair of Western Bay Leadership Group
Steven Phillips	NPT CBC	Chief Executive
Phil Roberts	Swansea Council	Chief Executive
Sara Harvey	Western Bay Programme	Western Bay Programme Director

Governance Arrangements:

Western Bay Leadership Group

The Leadership Group provides strategic direction and leadership to ensure effective partnership working across the Western Bay region in order to deliver the key aims of the programme.

The responsibilities of the Western Bay Leadership Group include:

- Setting the direction of the programme
- Agreeing the portfolio of work
- Championing the programme
- Providing continued commitment and endorsement in support of the programme objectives at executive and communication events
- Review, challenge and ratification of business cases/proposals
- Holding the programme to account based on reported progress and progress against key milestones and outcomes
- Resolving strategic risks and issues
- Approving funding for the programme and projects
- Reviewing programme structure and governance arrangements
- Accountable for ongoing strategic alignment within their own organisations and ensuring decisions are progressed through relevant Cabinets/Boards

Western Bay Programme Team

The primary purpose of Western Bay Programme Team is to champion, direct and drive the programme forward:

- To ensure delivery of the outcomes and benefits identified within the projects in tier 1
- To provide leadership of continued regional implementation activity in relation to the Social Services and Well-being (Wales) Act 2014
- To provide leadership and direction on the development and monitoring of the partnership plan on behalf of the Regional Partnership Board
- To provide strategic oversight/ reporting by exception of the tier 2 “business as usual” collaborative work streams

Responsibilities include:

- Communicate the need for change to Senior Leaders, key stakeholders and the wider business
- Provide continued commitment and endorsement in support of the programme and projects
- Resolve strategic conflict/issues, or agree escalation of issues to Leadership Group
- Actively support the programme and projects by securing necessary resources and funding

- Monitor and control the progress of projects at a strategic level
- Ensure the project remains a viable business proposition and on track
- Secure commitment from Strategic and Political Stakeholders
- Approve proposals relating to grant funding applications; monitors and reviews grant spend

There are a number of Western Bay Groups and Boards, as follows:

- Community Services Programme (Older People)
- Commissioning for Complex Case Programme (formally known as Contracting and Procurement Project Board)
- ABMU Carers Partnership
- Welsh Community Care Information System (WCCIS)
- Workforce Development Steering Group
- Area Plan Steering Group
- Learning Disability / Mental Health Commissioning Board
- Western Bay Children and Young People Group
- Western Bay Safeguarding Boards for Children and Adults

Other Themes / Chapters

The following areas of work are being addressed by Local Authorities and the Health board or partners as part of their core business on a local basis or through existing partnerships between organisations across the region.

Sensory Impairment

1. What did the Population Assessment tell us?

1. Babies are at risk of failing to develop language skills and of low educational attainment if their hearing impairment goes undetected. 2 in every 1,000 children are estimated to have sight loss. It is anticipated that the numbers of children with hearing impairment will increase slightly over time due to the projected modest increase in the number of people in younger age groups in the Western Bay area
2. The number of people with dual sensory impairment, which can develop over time (acquired) or can be present from birth (congenital), is increasing across the region.
3. People with hearing loss are highly likely to have other problems such as tinnitus and balance disorders, which contribute as risk factors for falls and other accidents, as well as mental health problems such as depression.
4. There is a higher prevalence of hearing impairment in Black and Minority Ethnic (BME) communities, particularly in more recent migrants from countries with low levels of immunisation against conditions such as rubella.
5. There is a gap in information for those children and young people with sight impairment, particularly in the age group 13 – 17 years, and people with learning disabilities who also have sensory impairments.

2. What care and support needs were highlighted in the Population Assessment?

- SI.S1. Meeting increasing levels of need – we will have to meet the needs of more people with a wider range of complex issues, including people with sensory impairment alongside other long term, complex conditions, who will require higher levels of support.
- SI.S2. Target population groups - Certain vulnerable population groups such as children and young people, older people, people with dementia, people with learning disabilities and BME communities may need more help to access the care and support they need.
- SI.S3. Access to better range of information, advice and assistance in their care and support, such as direct payments and assistive technology, as well as support to carers, and that communication aids such as hearing loops are available at all main public access points including GP surgeries and hospitals.
- SI.S4. Managing reducing resources - this is often an overlooked area. The financial resources we have available are reducing year on year and will continue to do so. We can deliver better outcomes and achieve savings by making better use of universal services and by promoting and supporting access to them rather than bringing people into formal service systems unnecessarily.
- SI.S5. Delivering a new model of support - more work is required on prevention i.e. stopping people losing their sight or hearing and preventing falls. The need to tackle the social isolation of

	people with sensory impairment, by creating communities that are inclusive, and places and services that are accessible to people with sensory impairment.
SI.S6.	Improving well-being outcomes - it is important that people with sensory impairment can access the care and support they need to enhance their well-being and to live independently. In developing commissioning plans, through co-production, to identify new ways of working to meet the needs and outcomes for people with sensory impairment
SI.S7.	Gaps in information - there is little data on how many people with learning disabilities are experiencing sensory loss, or on the complexity of the needs of children and young people.
SI.S8.	Equalities and human rights - any sensory commissioning plans would also need to consider the impact of dual sensory loss on people who are deafblind, and to encompass human rights and legal duties in accessing a full range of, employment, housing, education, welfare, health, social and leisure opportunities
SI.S9.	Communications - a communication strategy aimed at making information, advice and assistance more accessible to people with sensory loss, including information on the Welsh language, alternative formats, the promotion of information, communication, technology and access to public places, and how all this can be facilitated further.

3. The key priorities to be led by other partnerships and planning arrangements across the region are:

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
SI.P1 Agreement of priorities and actions through coproduction, to improve well-being outcomes for our most vulnerable citizens with sensory impairment, and dual sensory impairment to achieve their well-being outcomes	NPT County Borough Council	<ul style="list-style-type: none"> Wales Vision Strategy Implementation Plan 2014 -2018 CRT Demonstration Room
	Bridgend County Borough Council	<ul style="list-style-type: none"> Social Services and Wellbeing Directorate Business Plan (2017-18) Wales Vision Strategy Implementation Plan 2014-2018 Commissioning specialist sensory Communication Guide and Outreach Services through Supporting People Care and Repair Managing Better Programme in Bridgend
	Swansea Council	<ul style="list-style-type: none"> New horizons Swansea Vale Resource Centre
SI.P2 Take a multi-agency approach and consider the most appropriate way to produce a communication strategy which will make information, communication and technology, and public spaces more accessible to people with	NPT County Borough Council	<ul style="list-style-type: none"> NPT County Borough Council Strategic Equality Plan 2015 - 2019
	Bridgend County Borough Council	<ul style="list-style-type: none"> Commissioning specialist sensory Communication Guide and Outreach Services through Supporting People
	Swansea Council	<ul style="list-style-type: none"> Sustainable Swansea

sensory loss.		<ul style="list-style-type: none"> • Council Well-being Plan Prevention strategy
SI.P3 Making information about public services more accessible for people with sensory loss	NPT County Borough Council	<ul style="list-style-type: none"> • Wales Vision Strategy Implementation Plan 2014 -2018 • Information, Advice and Assistance
	Bridgend County Borough Council	<ul style="list-style-type: none"> • DEWIS • Wales Vision Strategy Implementation Plan 2014-2018 • Commissioning specialist sensory Communication Guide and Outreach Services through Supporting People • Assuring Quality Framework • Changing the Culture Group
	Swansea Council	<ul style="list-style-type: none"> • Swansea Well-being plan • Information, Advice and Assistance, including Council-wide implementation of • DEWIS Cymru
SI.P4 Better understanding of population needs within certain target groups, and the full range of resources	NPT County Borough Council	<ul style="list-style-type: none"> • Population Assessment • Wales Vision Strategy Implementation Plan 2014-2018
	Bridgend County Borough Council	<ul style="list-style-type: none"> • Population Assessment • Commissioning specialist sensory Communication Guide and Outreach Services through Supporting People • Wales Vision Strategy Implementation Plan 2014-2018
	Swansea Council	<ul style="list-style-type: none"> • Population Assessment • Wales Vision Strategy Implementation Plan 2014-2018
	ABMU Health Board	<ul style="list-style-type: none"> • Wales Vision Strategy Implementation Plan 2014-2018 • Commissioning specialist sensory Communication Guide and Outreach Services through Supporting People

4. Which wellbeing objectives do these priorities contribute towards?

R1 - Children & Young People

R2 - Strong, resilient, connected communities

R3 - People reaching their potential

R4 - Ageing well

Health and Physical Disability

1. What did the Population Assessment tell us?

1. In the Western Bay region, **86** of 323 (27%) Lower Super Output Areas (geographic areas) are among the most deprived in Wales, whilst **74** (23%) are in the least deprived fifth. Within less deprived areas there are often pockets of hidden deprivation.
2. Difference in life expectancy between males living in the least deprived and most deprived areas in Western Bay is **9.7 years**, which is higher than the Wales average (8.8 years). The difference in life expectancy between females living in the least deprived and most deprived areas in Western Bay is **7.6 years**.
3. Although generally people in Western Bay are living longer and spending more of their lives in good health, between the least and most deprived areas, there is an even larger gap in healthy life expectancy in the Western Bay region, of over **20 years** for males, and **18 years** for female population.
4. A significant proportion of the region's population, who are registered with a GP, also experience a range of significant chronic conditions and disabilities.
5. On the basis of population growth and an ageing population and assuming other significant medical factors do not change, an increasing number of people will require health and social care services in future.

2. What care and support needs were highlighted in the Population Assessment?

- HPD.S1. Disabled people are particularly vulnerable to deficiencies in health care services. Depending on group and setting, persons with disabilities may experience greater vulnerability to secondary conditions, co-morbid conditions, age-related conditions and premature death.
- HPD.S2. There is a clear gap in the information held on those with physical disabilities in Western Bay. To ensure people are accessing the services and support they require more work will need to be done to improve this.
- HPD.S3. Evidence suggests that there is a need to focus on employment opportunities for disabled people through personalised, specialist support for disabled people looking for work and better support and flexibility for disabled people in the workplace.
- HPD.S4. To support independent living, future planned housing and accommodation should be built to Lifetime Homes Standards building regulations. Housing should support healthy ageing and promote independence through homes that are well designed, good value, appropriately located and energy efficient. Early support through aids and adaptations, handyperson schemes and telecare will be fundamental.
- HPD.S5. Health services are largely organised around hospitals. Yet healthcare can and should be provided in the community through primary and community care services.

3. The key priorities to be led by other partnerships and planning arrangements across the region are:

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
Specific focus on improving the range of flexible housing options available within region	Local Organisations	Regional Supporting People Group

Promoting early intervention and prevention, through Information, Advice and assistance	NPT County Borough Council	Family Information Support System
	Bridgend County Borough Council	DEWIS
	Swansea Council	DEWIS
	ABMU Health Board	111
	Third Sector	Info-Engine
Map out / audit of locality groups available to provide clarity and guidance to commissioners on specific needs of different populations	Groups might include: Bridgend Equality group NPT de-nab ABMU Disability Reference Group Swansea Disability Liaison Group	

4. Which wellbeing objectives do these priorities contribute towards?

R2 – Strong, resilient, connected communities
R3 – People reaching their potential
R4 – Ageing Well

Safeguarding and Deprivation of Liberty Safeguards

1. What did the Population Assessment tell us?

1. **The increasing age of the population of Western Bay indicates that the demand for more health and social care services and Adult at Risk referrals will also rise.**
2. As different types of abuse continue to emerge, such as human trafficking, radicalisation, hate crime and mate crime, it makes it difficult to predict the demand for safeguarding services in the future.
3. The number of concerns / referrals received that met the threshold of significant harm in Western Bay in 2014/2015 was 985, which was a reduction compared to 2013/14, which was 1,355.
4. The number of concerns / referrals received that did not meet the threshold of significant harm in Western Bay in 2014/2015 was 735, which was a reduction compared to 2013/14, which was 980.
5. The number of people in Western Bay who were alleged victims of abuse, aged 18-64 in 2012/2013 was 335, which increased to 375 in 2013/2014. The number of people who were alleged victims of abuse aged 65+ in 2012/2013 was 610, which increased to 795 in 2013/2014.
6. The number of Deprivation of Liberty Safeguarding referrals received in 2013/2014 was 52, in 2014/2015 was 1849 and in 2015/2016 was 2087.

2. What care and support needs were highlighted in the Population Assessment?

- SDoL.S1. Significant increase in the number of Deprivation of Liberty Safeguard (DoLS) referrals increased since 2013-2014 and the “P v Cheshire & Cheshire West” judgement
- SDoL.S2. Continue to work with a multi-agency approach to promote sound judgement and analysis in practice and learn lessons from cases that come into the safeguarding arena, including early intervention and prevention across all service areas
- SDoL.S3. Need to simplify access to advocates for adults at risk and a need for more advocacy services in general.
- SDoL.S4. More work is required to capture the personal outcomes of those who have gone through the Protection of Vulnerable Adults (POVA) process.

3. What are the regional priorities that will address the needs highlighted in the population assessment?

Please note: Regional priorities are managed via the Western Bay Adult Safeguarding Board and the Western Bay Children Safeguarding Board and will not be governed through Western Bay Regional Partnership Board, with the exception of an annual report for information purposes.

Strategic Priorities within the Adult and Children Safeguarding business plans are:

- SDoL.P1. Reduce exploitation across Western Bay, specifically focusing on Child Sexual Exploitation, Missing Children, Modern Slavery and County Lines
- SDoL.P2. Improvement of care provision across Western Bay for residential care and care and support at home, specifically developing safeguarding standards for Care Homes and monitoring the implementation of those standards.

The key priorities to be delivered by the Regional Partnership Board for Safeguarding and Deprivation of Liberty Safeguards are included in the business plans for each of the below Safeguarding Boards:

The Western Bay Safeguarding Adults Board has been established since April 2013 and each year

since, has developed a business and action plan which outlines the Board's strategic priorities and how they align with its core business. This plan can be found here:

http://www.wbsb.co.uk/media/7380/wbsab_business_plan_2017_18.pdf

The Western Bay Safeguarding Children Board has been established since April 2013 and each year since, has developed a business and action plan which outlines the Board's strategic priorities and how they align with its core business which was previously set out in Chapter 4 Safeguarding Children: Working Together under the Children 2004. This plan can be found here:

http://www.wbsb.co.uk/media/5102/wbscb_strategic_priorities_and_business_plan_2017_18.pdf

4. The key priorities to be led by other partnerships and planning arrangements across the region are:

<p>SDoL.P1. Reduce exploitation across Western Bay, specifically focusing on Child Sexual Exploitation, Missing Children, Modern Slavery and County Lines</p> <p>SDoL.P2. Improvement of care provision across Western Bay for residential care and care and support at home, specifically developing safeguarding standards for Care Homes and monitoring the implementation of those standards.</p>	<p>Swansea Council</p>	<ul style="list-style-type: none"> • Safeguarding Policy and Practice Development Committee • Corporate safeguarding group
	<p>Bridgend County Borough Council</p>	<ul style="list-style-type: none"> • Social Services and Wellbeing Directorate Business Plan (2017-18) • Bridgend Operational Safeguarding Group • The Strategic Equality Plan 2016 – 2020 • Bridgend Community Safety Partnership • Quality Monitoring Review and Escalating Concerns Group • MASH Project
	<p>NPT County Borough Council</p>	<ul style="list-style-type: none"> • Safeguarding Thresholding Policy to ensure appropriate cases come into Safeguarding and that Safeguarding does not become overloaded • Significant Incident Review Process (learning from Safeguarding is disseminated and appropriate actions taken across service and provider areas) • Safeguarding Development Plan 2018-19 that has identified 5 key objectives to measure performance against, based on

		<p>recent national review by CSSIW</p> <ul style="list-style-type: none"> • Start delivering own training so we can share good practice and learning direct • Working with Local Area Coordinators and Children's Services to promote safeguarding at corporate and community level so we can promote prevention
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5. Which wellbeing objectives do these priorities contribute towards?

R1 – Children & Young People
R2 – Strong, resilient, connected communities

Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV)

1. What did the Population Assessment tell us?

1. 1 in 5 children across the UK live in households where there is domestic abuse
2. In 2015/16, 9,324 cases of violence were recorded by the Police across Western Bay – this is an increase of 3,514 cases from 2013, 3,177 of these cases were domestic abuse related
3. There were 6 recorded homicides across Western Bay during 2015/16 and 2 of these were domestic abuse related
4. In 2015/16 a total of 1,106 high risk cases of domestic abuse were discussed at multi-agency risk assessment conference (MARAC) meetings in the Western Bay region
5. Domestic violence is estimated to cost Wales an average of £826.4 million a year which is comprised of service costs, lost economic output and human or emotional costs

2. What care and support needs were highlighted in the Population Assessment?

- VAW.S1. As required by the Social Services and Wellbeing (Wales) Act 2014 the Welsh Government published the National Violence Against Women, Domestic Abuse and Sexual Violence Strategy 2016-2021 in November 2016. The strategy is based on 3 purposes:
- a. Prevention – develop and support peer networks and support groups, provide advice on financial matters, support perpetrators to change their behaviour
 - b. Protection – keep victims safe following perpetrators release from the criminal justice system, increase the ability of health services to respond to physical and psychological health needs, improve training that is sensitive to the needs of the victims
 - c. Support - give support to children who have been in abusive households, develop better options for housing for people affected
- VAW.S2. Provide additional resource to implement the Ask and Act initiative which is likely to lead to and increase on number of reported cases
- VAW.S3. Ensure policies, strategies and guidelines are written to ensure a consistent approach to service delivery across Western Bay (one health board, two police divisions and three local authorities)
- VAW.S4. Improve awareness of available support also amongst male victims.

3. What are the regional priorities that will address the needs highlighted in the Population Assessment?

Please note: Regional priorities are managed via Public Service Boards and will not be governed through Western Bay.

Three Strategic Partnership Boards have been established across the region, which report through their local Community Safety Partnership to the local Public Services Board.

The Strategic Priorities across the Western Bay region (WG National Priorities) are

- VAW.P1. Increase awareness and challenge attitudes of violence against women, domestic abuse and sexual violence across the population of Bridgend County Borough Council
- VAW.P2. Increase awareness in children and young people of the importance of safe, equal and healthy relationships and that abusive behaviour is always wrong

- VAW.P3. Increase focus on holding perpetrators to account and provide opportunities to change their behaviour based around victim safety
- VAW.P4. Make early intervention and prevention a priority
- VAW.P5. Ensure relevant professionals are trained to provide effective, timely and appropriate responses to victims and survivors
- VAW.P6. Provide victims with equal access to appropriately resourced, high quality, needs led, strength based, gender responsive services across Bridgend County Borough

Joint bid was submitted for the regional VAWDASV revenue grant for 18/19 (Swansea and NPT only due to uncertainty of Bridgend move)

Current priorities include:

- Work towards joint IDVA service (utilising WG funding)
- MARAC Co-ordination across the region

Aligns to current arrangements as part of Western Bay operating on this regional footprint in terms of:

- Western Bay Children's Safeguarding Board
- Western Bay Adults Safeguarding Board
- Western Bay Youth Justice & Early Intervention Service
- Western Bay MARAC Steering Group
- Western Bay Anti-Slavery Forum

4. The key priorities to be led by other partnerships and planning arrangements across the region are:

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
Strategic Priorities listed above <i>Signpost to strategies across region once completed.</i>	Swansea Council	Swansea VAWDASV Strategic Group Local VAWDASV Strategy
	Bridgend County Borough Council	Bridgend Strategic Partnership Local VAWDASV Strategy
	Neath Port Talbot County Borough Council	Neath Port Talbot VAWDASV Leadership Group Local VAWDASV Strategy

5. Which wellbeing objectives do these priorities contribute towards?

R2 – Strong, resilient, connected communities

R3 – People reaching their potential

Secure Estate

1. What did the Population Assessment tell us?

In the Western Bay area, there are three main “secure” establishments – two prisons (one in Swansea and one in Bridgend) and one secure Children’s Home in Neath Port Talbot.

HER MAJESTY’S PRISON (HMP) AND YOUNG OFFENDER INSTITUTION (YOI) PARC, BRIDGEND

1. HMP and YOI Parc can accommodate up to 2,000 Category B male prisoners. There are two main sections:
 - a. A young person unit for males aged 15-17
 - b. Main prison for young offenders aged 18-21 and adult offenders
2. The majority of prisoners are serving sentences in excess of 2 years, with 580 (35%) serving a sentence of between 4 and 10 years.
3. The Young Persons Unit at HMP & YOI Parc accommodates up to 64 males aged 15-17
4. Between the period April – June 2016, 24% of prisoners experienced self-harm

HILLSIDE SECURE CHILDREN’S HOME, NEATH PORT TALBOT

1. The services at Hillside support up to 22 young people, both male and female aged between 12-17 from England and Wales. It should be noted that Hillside is the only secure Children’s residential establishment in Wales.
2. There are 14 individually managed Secure Children’s Homes in England and 1 in Wales. Hillside, a Secure Children’s Home opened in Neath in 1996.
3. There are 16 welfare beds and 6 Youth Custody beds although there is a possibility that the youth custody beds may increase this year.
4. Between 2017 and 2018 a total of 79 young people stayed at Hillside, 64 males and 16 females for an average of 3-4 months.

HMP SWANSEA

1. HMP Swansea is a Category B prison and can accommodate up to 515 men. The largest age profile groups include men aged 21-39 years with the majority of stays ending in the first 3 months.
2. There is a large population of prisoners with a disability with the majority of those experiencing mental health issues.
3. Support for prisoners includes referrals to the prison drug service and the majority of referrals received between April – July 2015 related to heroin and alcohol misuse.

2. What care and support needs were highlighted in the Population Assessment?

HER MAJESTY’S PRISON (HMP) AND YOUNG OFFENDER INSTITUTION (YOI) PARC, BRIDGEND

1. There is evidence that offending increases during periods of economic recession.

2. There is an increase in prison population across the UK which means increased demand for services at Parc if population there increased to full capacity.
3. There is no extra funding for social care for prisoners in Wales as it is within the allocation for Local Authorities to implement the SS&WbA.

HILLSIDE SECURE CHILDREN'S HOME, NEATH PORT TALBOT

1. There is demand for a transition service to support young people leaving the provision. We are in the process of scoping out and developing a 'step down provision' to facilitate a smooth transition back in to the young person's community. We are also advertising and seeking to employ a resettlement officer. Support relating to resettlement at Hillside is a key priority.
2. Hillside has a trauma informed workforce that understands implications of adverse childhood experiences, we use the Trauma recovery model and are now developing a safe secure and stability model. We have a strong in house clinical team including a consultant child and adolescent Psychiatrist, a clinical Psychologist two assistant Psychologists. We also employ a speech and language therapist, a substance misuse worker and a child sexual exploitation and sexually harmful behaviour worker. – We have developed care planners who support the keyworkers and each child has a tailored made package of support to meet their needs, and to implement have oversight and monitor the young person's care plan.
3. Hillside is the only secure unit in the UK who has a secondary school provision in- house and employs teachers on secondment from Cefn Saeson secondary school. The educational achievements are exceptional in relation to the adverse child hood experiences that these young people have experienced, for many of the young people, have not attended school for 2 years or more. Every young person leaves Hillside with a qualification, some achieving GCSE grade C and above.
4. We focus on a qualification schema in line with the young person's abilities and work to their strengths. We undertake vocational qualifications and schemes such as the Phoenix fire service and Duke of Edinburgh awards.
5. School is the part of secure that every young person wants to attend and young people are asking for their lessons to be made longer. This is incredible given the vast majority have been out of education for significant periods of time.
6. Social care and well-being provision is also tailored to the young person's need and they go out on mobility's when they are able to, and will attend all of the medical appointments where possible in the community. The cultural and religious needs of the young person are also catered for both in the community and in house.
7. We have a visiting dentist who meets the dental needs of the young person.
8. We also have a strong behaviour management team and behaviour management and the young person's safety at Hillside is a priority.
9. Multi agency working is a priority at Hillside and we
10. There is emerging pressure on capacity, and we need to develop the service and increase staffing commensurate with the needs of the service.
11. Demand for beds at Hillside far outstrips supply. Welsh children are considered a priority and all efforts are made to accommodate them first, or move them back into Hillside when we have capacity to do so.

HMP SWANSEA

1. Early implementation of the SS&WbA suggests that support relating to resettlement may be a priority.
2. A multi-agency response is needed to meet prevention requirements.
3. Future joint commissioning strategies need to include prevention requirements of people in secure estate.
4. Treatment pathways for those using novel psychoactive substances.
5. Counselling should be made available for prisoners serving longer sentences.
6. Additional training for primary care staff is needed in sexual health and substance misuse.

3. The key priorities to be led by other partnerships and planning arrangements across the region are:

Key Priority	Lead Organisation / Partnership	Relevant Strategies, Plans, Programmes, Projects
Multi-agency Implementation Group in Swansea	Swansea Council, ABMU Health Board, Probation, CRCs, NOMs, Housing	<ul style="list-style-type: none"> • Population Assessment • MOU (completed) • Local Pathway to Care and Support
<p>NPT to submit a proposal for a step down provision at Hillside secure unit and scope out the possible options To advertise and recruit a resettlement officer.</p> <p>To upgrade all facilities at Hillside secure unit, commensurate with the needs of the service.</p> <p>Present to all partners across the region the presentation regarding the re purposing of Hillside.</p>	<p>Hillside Secure Unit NPT Children's services WBSCB.</p> <p>Hillside Secure Unit and NPT</p> <p>Hillside Secure Unit</p>	<p>Post 16 Transition and Planning. Social Services and Housing Directorate business plan. Corporate safeguarding group. LSCB strategic groups.</p> <p>Work closely with our education board</p>
Bridgend		<ul style="list-style-type: none"> • Social Services and Wellbeing Directorate Business Plan (2017-18) • Prison Health Partnership Board • Various Strategic Oversight Groups

4. Which wellbeing objectives do these priorities contribute towards?

R2 - Strong, resilient, connected communities

R3 - People reaching their potential

Citizen and Community Group

Regional Groups:

Regional Citizen Panel
 Third Sector Regional Network
 ABMU Partnership Forum
 Community Health Council
 Stakeholder Reference Group
 ABMU Youth Group
 Health Professional Forum
 Disability Reference Group
 Regional BME Network

Swansea Citizen Groups:

Swansea Bay LGBT Forum
 Swansea Disability Liaison Group
 Swansea Childrens Right Network
 Swansea Welsh Language Forum
 Swansea 50+ Network

Neath Port Talbot Citizen Groups:

NPT CYP Voluntary Sector Forum
 NPT Third Sector Strategic Forum
 NPT Mental Health & Emotional Wellbeing Forum
 NPT Health, Social Care & Wellbeing Forum
 NPT Mental Health Service User Network
 NPT BME Community Association/BME Forum

Bridgend Citizen Groups:

Bridgend HSCWB Group
 Bridgend Youth Support Network
 Bridgend Third Sector Strategic Network
 Bridgend Community Voice Network
 Bridgend Drug Alcohol Mental Health Support Network

Information, Advice & Assistance (IAA)

Bridgend County Borough Council

A key priority for Bridgend CBC identified for Social Services for 2016-17:

Develop appropriate mechanisms to enable the Council to provide good information, advice and assistance to the public.

Work has been completed in both Children's and Adult Social Services to make sure that there is one point of contact for people who require our help. This initial point of contact involves a number of different professionals. As a result of this new "model" Bridgend are able to provide better advice and information and we can more quickly guide people into the right service to meet their needs. It is still early on in this new way of working and there is more to do to make sure the new model is working.

Bridgend have progressed the implementation of the new national citizen's wellbeing database called DEWIS CYMRU so that people can access information directly from our website rather than having to wait for somebody from social services to speak to them. This system is a single point of access for citizens and professionals and contains information about organisations, services, community groups, companies and events – both local and national. We know that people have been able to access it already which has meant that they have been more independent than if they relied on us. We now want to build on this so that it also includes even more information in the future. The link to the national site is here: <https://www.DEWIS.wales/>

Neath Port Talbot County Borough Council

In keeping with the SS&WbA, NPT aimed to have county-wide processes in place to facilitate the adoption of an information, advice and assistance service. Central to this was the development of a bespoke I.T. system, designed to facilitate intervention and prevention via the early identification of individual's personal outcomes and the subsequent support arrangements that best suits their requirements.

Processes are now well established as is the I.T. system to facilitate them; with citizens contacting NPT seeking help, being advised of the new online Community Directory, providing access to a variety of universal services throughout the County Borough; www.npt.gov.uk/communitydirectory

Swansea Council

Swansea is implementing the national well-being directory, DEWIS CYMRU so that people can access information directly from our website in order to access a wider range of well-being care and support services. This national system, implemented locally, is expecting to build important links to the Family Information Service and Third Sector's Infoengine directories. These developments are a part of an overall approach to providing information, advice and assistance that fits with the Councils approach to Corporate Contact, the 'warm' front door to children services and the Common Access Point at the front door of community-based health and social care services.

ABMU Health Board

111 is the new free-to-call number for people to access health advice from the correct professional in the quickest time possible and is part of a plan to improve urgent and unscheduled care.

The 111 Wales pilot was launched in October 2016 by ABMU Health Board and is live across the whole of the Western Bay region.

InfoEngine

Infoengine is the directory of third sector services in Wales. Developed and led by the third sector, infoengine provides information on a wide variety of voluntary and community services that are able to provide information and support so that people can make an informed choice.

Recent work by the InfoEngine project board has led to a formal reciprocal relationship between DEWIS and InfoEngine to share Third Sector information across both platforms, ensuring a seamless data source for individuals to access the information they need, whilst ensuring the sector maintains 'ownership' of their information. InfoEngine has now been formally adopted as part of the TSSW (Third Sector Support Wales) infrastructure, which means that the site now covers the whole of Wales and will be used by each of the County Voluntary Councils (CVCs) as its online directory of third sector services."

Welsh Language Services:

Bridgend County Borough Council

The Council's five year Welsh language strategy, published in September 2016, sets out the Council's intention to promote the language in the workplace and help improve the Welsh language skills of staff. Additionally, it aims to promote and facilitate the use of Welsh language to the public.

In relation to services, Active Offer features at the assessment stage, where all those being assessed receive Active Offer as a part of the assessment process, and should it be required, Care Co-ordinators and other staff engage with Welsh speaking professionals who are able to continue to engage through the medium of Welsh. Active Offer is also undertaken at reviews and as and when required if engaging with the general public.

Neath Port Talbot County Borough Council

Services will seek to match suitable members of Welsh speaking staff with a person/persons who would wish to discuss their well-being through the medium of Welsh.

Swansea Council

Swansea Council and Social Services recognises the importance of meeting the individuals' Welsh language needs, and we are committed to offering, providing and developing Welsh language services. During the year, the Directorate has been working towards increasing capacity to deliver a bilingual service, as there is a current lack of capacity in the teams, reflected in the small number of fluent Welsh speakers.

Service plans and commissioning plans are tackling the challenges linked to increased citizen expectations, higher demand and less resource. Work is still in progress both regionally, locally and within partnerships. These are informed by co-production with citizens, and any public facing events will be held with an 'active offer' in place. All such strategic plans are screened for Equalities via an Impact Assessment, and contract specifications are reviewed regularly with providers and monitored routinely against a range of quality standards including Welsh Language standards. Provider forums, held with residential and domiciliary care sectors, have helped to raise awareness of the Active Offer.

ABMU Health Board

ABMU is fully committed to providing a bilingual service and want to improve the quality of the treatment, care and services people receive ensuring that they are treated with dignity and respect and that we offer Welsh language services to people without them having to ask for them and follow the guidance in the Welsh Government's Strategic Framework "More than just words" and The Active Offer.

Regional Well-being Objectives

- R1 Children & Young People
- R2 Strong, resilient, connected communities
- R3 People reaching their potential
- R4 Ageing well
- R5 Working with Nature
- R6 Well-being in the Workplace

Appendix 2

Western Bay Action Plan 2018-19

Action Plan



2018-2019



Action Plan 2018 – 2019

This is a draft version of Western Bay Action Plan, which goes hand in hand with the full Area Plan and will outline the steps being taken during 2018/19 to deliver the Regional Partnership Board's key priorities.

Progress will be reported via the Western Bay Regional Partnership Board's Annual Report, which will be published on www.westernbay.org.uk

The priorities being progressed by other partnerships will be reported via other mechanisms, such as the Public Service Board, or by organisational planning mechanisms, such as the Local Authority Corporate/Improvement Plans and the ABMU Health Board's Integrated Medium Term Plan.

The Area Plan and its associated actions will be reviewed on an annual basis.

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Older People

Regional Priority / Outcome:

OP.P1: Develop and maintain a sustainable range of services that meet demand, enabling individuals to remain at home maintaining their independence for as long as possible receiving appropriate support at times of need.

Response to PNA Needs: OP.S1, OP.S2, OP.S3, OP.S4, OP.S5, OP.S6, OP.S7, OP.S8

Contribution to Well-being Objectives: R2, R3, R4

Contribution to National Outcomes: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 3.1, 3.4, 4.2, 5.1, 7.2, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
<p>Western Bay Community Services – ‘What Matters to Me Model’</p> <p>Intermediate Care services optimal model</p> <p>The strategy for Older People in Wales 2013 – 2023</p> <p>Care and Support at Home in Wales Five-year strategic plan 2017-2022</p> <p>Social Services and Wellbeing (Wales) Act 2014</p> <p>Regional Social Care workforce training via Social Care Wales</p> <p>Cordis Bright Longitudinal Evaluation of Intermediate Care (2017)</p> <p>Capita Demand and Capacity Report (2017)</p> <p>Work plan developed from recommendations of aforementioned independent evaluation undertaken by Cordis Bright and Demand and Capacity</p>	<p>ABMU Health Board</p> <p>GP and Primary Care services</p> <p>Bridgend County Borough Council</p> <p>Neath Port Talbot County Borough Council</p> <p>Swansea Council</p> <p>Community Voluntary Councils and Third Sector</p> <p>Independent domiciliary care providers</p>	<p>Performance measures as reported via the Western Bay Regional Partnership Board, Leadership Group, Community Services Planning and Delivery Board.</p> <p>Performance Subgroups</p> <p>Local Provider Forum meetings</p> <p>National /Local funding reporting mechanisms</p> <p>Local Authority Annual reports and ABMU Health Board Annual report</p> <p>Joint Local Authority and Health Board monitoring reports</p>

report undertaken by Capita		
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Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Develop a communication and engagement plan to ensure meaningful engagement with service users, carers and potential future service users, to better understand 'What Matters' to individuals, ensuring feedback is included when planning services to support older people to stay well and supported at home	Communication and Engagement plan in place by June 2018	Integrated Care Funding Core service budgets Voluntary sector projects/ funding Independent sector Cross sector staff Time IT support Independent providers – commissioning and procurement support			
Engage in workforce planning including the Health Board, Local Authorities and the Third Sector to develop a plan that supports a sustainable workforce across the statutory and independent sector	Workforce plan in place by March 2019				
Regional Integrated Care Funding to support the further development of a Multi- Disciplinary Team resource within the Common Access Point component of the Intermediate Care Optimal Model in Swansea & NPT. This is to maximise the presence and effectiveness of the full Multi-Disciplinary Team within the Common Access Point in Swansea and NPT by strengthening the staffing resource to facilitate increased triage and challenge at the 'front door'.	Continued Integrated Care Funding support as detailed in the Integrated Care Funding Project Proposals and included in the Intermediate Care Pooled Fund agreements		✓	✓	✓

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
<p>Regional Integrated Care Funding to support 7 day working for the Acute Clinical Team component of the Intermediate Care Optimal Model in Bridgend and Swansea.</p> <p>Achieve a consistent 7 day service for Acute Clinical Response across all Community Resource Teams in Western Bay.</p> <p>Achieve a comprehensive service model to provide early interventions aimed at preventing decline into dependency or to ensure any expected decline in health and wellbeing does not result in crisis putting existing support networks at risk. This supports improved patient flow within secondary care by improved access to alternative pathways.</p>	Continued Integrated Care Fund support as detailed in the Integrated Care Fund Project Proposals and included in the Intermediate Care Pooled Fund agreements				
<p>Clarify and map the availability of existing service provision, across statutory, independent and voluntary organisations, to support people in their own homes including referral arrangements and cost (to statutory organisations and individuals).</p> <p>Embedding Anticipatory Care into core services, as appropriate, across the Western Bay region.</p> <p>Service development and improvement across the Intermediate Care services model.</p>	Mapping completed and documentation available March 2019				
<p>Western Bay Community Services work plan recommendations taken from an independent evaluation of intermediate services are to be translated for local delivery, contributing to the overall regional approach.</p> <p>Welsh Community Council Information System piloting a cross discipline</p>	Individual timescales attributed to each action reflected in aforementioned				

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
data/information system to support services in Bridgend. Local delivery and implementation plans	work plan				
Completion of the report following the recommendations of the Local Area Coordinators/Local Community Connectors evaluation for the Regional Partnership Board	March 2018				

Regional Priority / Outcome:		
OP.P2: Develop and provide a range of future accommodation options to meet demand and enable people to remain independent for as long as possible		
Response to PNA Needs: OP.S1, OP.S4, OP.S5, OP.S8		
Contribution to Well-being Objectives: R4		
Contribution to National Outcomes: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 3.1, 3.3, 4.2, 5.1, 7.2, 8.1		
How will we Deliver?	Partner Agencies	Reporting Mechanism
Western Bay Commissioning Strategy for Care Homes for Older People Social Services and Wellbeing (Wales) Act 2014 Strategy for Older People in Wales 2013 – 2023	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council GP and Primary Care services	Local Authority Housing strategy reporting Commissioning reporting cycle Local Authority Annual reports ABMU Health Board Annual report Joint Local Authority and Health Board

Regional Quality Framework for Residential Care Regional workforce training via Social Care Wales Care and Support at Home in Wales Five-year strategic plan 2017-2022	Social Care Wales Local Care Home and Extra Care housing providers (Local Authority and independent sector) Third Sector	monitoring reports
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Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Map existing accommodation capacity, average occupancy and level of provision e.g. extra care, residential, nursing and dementia accommodation	Mapping completed by March 2019	Administrative support Third sector/ ABMU Health Board/Local Authorities/Independent sector staff time	✓	✓	✓
Develop strategic arrangements to utilise Integrated Care capital funding, share plans for new build/conversion alongside existing capacity across Health, Housing and Social Services Ensure new builds are fit for purpose as the older population are predicted to have more complex needs	This links to the Health and Housing section of the Area Plan				
Progress agreed options to drive the development of a pooled fund for care home provision with the aim of stabilising the market as required by Welsh Government.	Provisional agreement in place by April 2018				
Regional Integrated Care Funding is utilised to provide 2 Intermediate	Requires on	Neath Port Talbot			

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Care beds in a Nursing Home in Neath Port Talbot, this enables frail and elderly patients to receive medical care from the Community Resource Team, when a brief 24 hour care environment is required. This avoids the need for a hospital admission and sees the citizens returning to their own home in Neath Port Talbot.	going Integrated Care Fund support as detailed in the Integrated Care Fund Project Proposals and included in the Intermediate Care Pooled Fund agreements	County Borough Council/ ABMU Health Board			

Regional Priority / Outcome:		
OP.P3: Develop community resilience and cohesion to tackle social isolation in areas where older people live		
Response to PNA Needs: OP.S1, OP.S2, OP.S3, OP.S5, OP.S6, OP.S7, OP.S8		
Contribution to Well-being Objectives: R2, R4		
Contribution to National Outcomes: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 3.1, 3.4, 4.2, 5.1, 5.2, 6.1, 6.2, 7.1, 7.2		
How will we Deliver?	Partner Agencies	Reporting Mechanism
The strategy for Older People in Wales 2013 – 2023 Social Services and Wellbeing (Wales) Act 2014 Care and Support at Home in Wales	Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Community Voluntary Councils	Integrated Care Funding reporting – Third Sector and community short term funding includes projects to tackle isolation Local Authority and Health Board Annual Reports

Five-year strategic plan 2017-2022	Third Sector Community Groups (Faith/sensory/veteran/Women's Institute etc.) Local leisure services Libraries Arts Council Local social enterprise schemes tackling isolation Carers organisations Public Transport	
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Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
<p>Explore the opportunity to develop a regional strategy for preventative services which supports long-term sustainability, these should include projects/schemes which offer support to tackle social isolation and loneliness by offering (but not exclusively):</p> <ul style="list-style-type: none"> - Day time opportunities in the community - Assistive technology to keep people safe within their community - Rapid response adaptations to maintain independence within their community - Befriending schemes - Opportunities to develop and enhance community cohesion 	Agreement to work towards this	Third sector co-ordinators Third sector providers Integrated Care Funded projects	✓	✓	✓

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
including promoting intergenerational work					

Regional Priority / Outcome:		
OP4: Develop an optimum model for older peoples mental health services (including relevant components of the Welsh Government All Wales Dementia Strategy/Plan)		
Response to PNA Needs: OP.S1, OP.S2 OP.S3, OP.S5, OP.S6, OP.S8		
Contribution to Well-being Objectives: R3, R4		
Contribution to National Outcomes: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 4.1, 4.2, 5.1, 5.2, 6.2, 7.4, 8.1		
How will we Deliver?	Partner Agencies	Reporting Mechanism
ABMU Health Board Learning Disability / Mental Health Commissioning Board	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council	Regional Partnership Board Western Bay Leadership Group ABMU Health Board Learning Disability / Mental Health Commissioning Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Establish Group and Terms Of Reference to develop the optimum model for Older Peoples Mental Health Service	April 2018	NA			
Develop the draft optimum model for Older Peoples Mental Health Service	May 2018				✓
Develop implementation plan for the draft optimum model for Older Peoples Mental Health Service	June 2018				

Children and Young People

Regional Priority / Outcome:

CYP.P1: Develop a better range of services for all children with emotional difficulties and wellbeing or mental health issues including transition including single point of access to services

Response to Population Assessment Needs: CYP.S2, CYP.S3, CYP.S5, CYP.S6

Contribution to Well-being Objectives: R1, R3

Contribution to National Outcomes: 1.1, 1.4, 1.5, 1.6, 2.2, 2.3, 3.1, 3.2, 3.3, 4.1, 4.2, 5.1, 5.2, 7.2, 7.3, 7.4, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
Children's Services Project Board	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council	Regional Partnership Board Western Bay Leadership Group Western Bay Programme Team Western Bay Heads of Services Children's Services Group

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Neuro-developmental Service: Roll out of new pathway and information pack for the Neuro-developmental service across Western Bay Expansion of the Neuro-developmental Services Achieving and maintaining 26 week (WG) target for assessment	April – June 2018 July 2018 From 1 st April,		✓	✓	

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
	2018				
Children and Adolescents Mental Health Services (CAMHS): Achievement of CAMHS delivery plan To achieve and maintain Welsh Government targets for access times to specialist CAMHS	Refer to plan for dates From 1 st April onwards	ICF 18/19 in terms of provision of 3 liaison officers	✓	✓	
NEW Integrated Autism Service – Refer to the Learning Disability and Autism Chapter for details					
Development of MAPSS, a multi-disciplinary team, that aims to help children with, or at risk of mental illness and emotional and behavioral difficulties by providing specialist placement support.	March 2019	ICF 17/18 ICF 18/19		✓	✓
Reflect Project: This project seeks to support women who have had at least one child taken into care. It involves working with families in relation to family planning decisions whilst working with them to be stronger more resilient parents, with a view to ensure future parenting success.	March 2019	WG Funding for Reflect NPT and Swansea Bridgend funding (separate)		✓	✓

Regional Priority / Outcome:		
CYP.P2: Develop robust multi-agency arrangements for children with complex needs		
Response to Population Assessment Needs: CYP.S4, CYP.S5, CYP.S7, CYP.S8		
Contribution to Well-being Objectives: R1, R2, R3		
Contribution to National Outcomes: 1.1, 1.4, 1.5, 1.6, 2.2, 2.3, 3.1, 3.2, 3.3, 4.1, 4.2, 5.1, 5.2, 7.2, 7.3, 7.4, 8.1		
How will we Deliver?	Partner Agencies	Reporting Mechanism
Delivery of the Commissioning for Complex Needs Programme	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council	Regional Partnership Board Western Bay Leadership Group Western Bay Programme Team Western Bay Heads of Services Children's Services Group Commissioning for Complex Needs Programme Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Outcome Focused Commissioning for Children with Complex Needs: Complete Outcome Focused Assessments for Children with Complex Needs	April 2017-March 2019	ICF			✓

Mental Health

Regional Priority / Outcome:

MH.P1: Commence implementation of the agreed optimum model for Adult Mental Health services, as outlined in the Western Bay Strategic Framework for Adults with Mental Health problems

Response to Population Assessment Needs: MH.S1, MH.S3, MH.S5, MH.S6, MH.S7

Contribution to Well-being Objectives: R2, R3, R4

Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7, 8

How will we Deliver?	Partner Agencies	Reporting Mechanism
Implementation of the Strategic Framework for Mental Health	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector / Private Sector	Western Bay Governance – Regional Partnership Board Mental Health and Learning Disability Commissioning Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Agree the final strategic framework for adult mental health services	April 2018	ICF		✓	✓
Agree implementation plan for new model of services for adult mental health services	April 2018				
Implementation of new model for adult mental health services	From April 2018				
Preparation of a project management proposal to be submitted for Integrated Care Fund allocation in 18/19	April 2018				

Regional Priority / Outcome:		
MH.P2: Ensure placements for people with complex needs are effective, outcome based and appropriate		
Response to Population Assessment Needs: MH.S1, MH.S3, MH.S4, MH.S5, MH.S6, MH.S7		
Contribution to Well-being Objectives: R2, R3, R4		
Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7, 8		
How will we Deliver?	Partner Agencies	Reporting Mechanism
Delivery of the Western Bay Commissioning for Complex Care Programme Implementation of the Strategic Framework for Mental Health	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector Private Sector	Western Bay Governance – Regional Partnership Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Complete Outcome Focussed Commissioning Reviews: Adults with Complex Needs	Sept 2014 to March 2019	ICF Project Commissioning for Complex Care Programme			✓
Complete Outcome Focussed Commissioning Reviews: Children with Complex Needs	Sept 2017 to March 2019				✓

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
Provide a Brokerage Service for Individuals with Mental Health and Learning Disabilities that require Residential and Nursing Placements	Sept 2014 to March 2019				
Develop and Optimal Model for Commissioning Care for Individuals for Mental Health and Learning Disabilities (Embedding the Outcome Focused Commissioning Reviews)	April 2017 – March 2019				✓
Develop a Regional Supported Living Framework	Jan 2018 – March 2019				
Implement the National Integrated Health and Social Care Framework for Individuals with Mental Health and Learning Disabilities	October 2016 – March 2019 (Ongoing)				
Develop a Funding Matrix for Splits of Joint Packages Care for Mental Health and Learning Disabilities	April 2017 – March 2017				
Develop an Implementation Plan for the Strategic Framework for Mental Health	January 2018 onwards				

Learning Disability

Regional Priority / Outcome:

LD.P1. Develop age blind person centred models of care to ensure prevention and early intervention through multi-disciplinary services by remodelling services away from establishment based care into community based services.

Response to Population Assessment Needs: LD.S1, LD.S2, LD.S3, LD.S5, LD.S6

Contribution to Well-being Objectives: R1, R2, R3, R4

Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7, 8

How will we Deliver?	Partner Agencies	Reporting Mechanism
Delivery of the Western Bay Commissioning for Complex Care Programme	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector	Regional Partnership Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Complete Outcome Focussed Commissioning Reviews: Adults with Complex Needs	Sept 2014 to March 2019	ICF Project Commissioning for Complex Care Programme ICF 2018-2019			✓
Complete Outcome Focussed Commissioning Reviews: Children with Complex Needs	Sept 2017 to March 2019				

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Provide a Brokerage Service for Individuals with Mental Health and Learning Disabilities that require Residential and Nursing Placements	Sept 2014 to March 2019				✓
Develop and Optimal Model for Commissioning Care for Individuals for Mental Health and Learning Disabilities (Embedding the Outcome Focused Commissioning Reviews)	April 2017 – March 2019				
Develop a Regional Supported Living Framework	Jan 2018 – March 2019				✓
Implement the National Integrated Health and Social Care Framework for Individuals with Mental Health and Learning Disabilities	October 2016 – March 2019 (Ongoing)				
Develop a Funding Matrix for Splits of Joint Packages Care for Mental Health and Learning Disabilities	April 2017 – March 2017				
Develop a Strategic Framework for Learning Disabilities	January 2018 onwards				
Delivery of the Western Bay Commissioning for Complex Care Programme	Sept 2014 – March 2019				
Development of the Integrated Autism Service for the Western Bay region based on the National IAS model	Sept 17 – Oct 18		ICF 17/18 – 20/21	✓	✓
Launch of the Integrated Autism Service for the Western Bay region, in	November 2018				

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
line with the National Model.					

Autism

Regional Priority / Outcome:

LD1.P1: Develop age blind person centred models of care to ensure prevention and early intervention through multi-disciplinary services by remodelling services away from establishment based care into community based services.

Response to Population Assessment Needs: LD.S1, LD.S2, LD.S3, LD.S5, LD.S6

Contribution to Well-being Objectives: R1, R2, R3, R4

Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7, 8

How will we Deliver?	Partner Agencies	Reporting Mechanism
National ASD Strategic Action Plan National ASD Delivery Plan: 2016-2020 National Integrated Autism Service Guidance	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector	Regional Partnership Board Regional ASD Strategy Group

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate
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			IAA	Preventative	Alternative models
Development of the Integrated Autism Service for the Western Bay region based on the National IAS model	Sept 17 – Oct 18	ICF 17/18 – 20/21	✓	✓	✓
Launch of the Integrated Autism Service for the Western Bay region, in line with the National Model.	November 2018				

Cross Cutting Theme - Carers

Regional Priority / Outcome:

CA.P1: Ensure work continues to promote early recognition of all Carers so that they are signposted to information and support in a timely manner

Response to Population Assessment Needs: CA.S2

Contribution to Well-being Objectives: R1, R2, R3, R4, R5, R6

Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7

How will we Deliver?	Partner Agencies	Reporting Mechanism
New Carers Partnership Action Plan 2018/19 Local Authority Carers Strategies/ Plans Valuing Carers Transition Plan	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Bridgend Carers Centre NPT Carers Service Swansea Carers Centre Young Carers Projects,	Western Bay Carers Partnership Board Individual Carers Partnership Organisation reporting systems Western Bay Regional Partnership Board

	Third Sector Organisations				
Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Partner agencies make Carers e-learning programme available to staff	<i>From April 2018</i>	17/18 WG Transitional fund ICF Other Funding		✓	
Schools projects identify Young Carers in primary, secondary and tertiary education	<i>Ongoing – Funding required from April 2018</i>		✓	✓	✓
Maintain Carers Centre/ Service support to Primary Care	<i>Ongoing – Funding required from April 2018</i>		✓	✓	✓

Regional Priority / Outcome: This is the 2nd key priority included under section 3 above:

CA.P2: Develop and continue to provide information, advice, assistance and support to all Carers enabling them to make informed choices and maintain their own health and well-being

Response to Population Assessment Needs: CA.S1, Slmp9a

Contribution to Well-being Objectives: R1, R2, R3, R4, R5, R6

Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7

How will we Deliver?	Partner Agencies	Reporting Mechanism
New Carers Partnership Action Plan 2018/19 Local Authority Carers Strategies/ Plans	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Bridgend Carers Centre NPT Carers Service Swansea Carers Centre Young Carers Projects, Third Sector Organisations	Western Bay Carers Partnership Board Individual Carers Partnership Organisation reporting systems Western Bay Regional Partnership Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Promote Carers Centres/ Service as a source of information, advice and support including activities for Carers.	Ongoing – <i>Funding required from April 18</i>	17/18 SLAs <i>WG Transitional fund</i>	✓	✓	✓
Continue Carers Centre/ Service Information Projects at Local Hospitals			✓	✓	✓

Produce and distribute Information for Carers (e.g. Hospital Pack) and Young Carers		<i>17/18 WG Transitional fund</i>			
Promote Young Carers Projects as a source of information, advice and support including activities for Young Carers		<i>Other funding</i>	✓	✓	
Work proactively to identify and support 'hidden' Carers for example Carers from Black and minority communities, Parent Carers, Mental Health Carers etc. in the Western Bay area			✓	✓	✓

Regional Priority / Outcome: This is the 3rd key priority included under section 3 above:

CA.P3: Co-produce with all Carers on an individual and strategic basis so that their contribution is acknowledged and their voices are heard.

Response to Population Assessment Needs: CA.S3, OP.S3

Contribution to Well-being Objectives: R1, R2, R3, R4, R5, R6

Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7

How will we Deliver?	Partner Agencies	Reporting Mechanism
New Carers Partnership Action Plan 2018/19 Local Authority Carers Strategies/ Plans	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Bridgend Carers Centre NPT Carers Service Swansea Carers Centre Young Carers Projects, Third Sector Organisations	Western Bay Carers Partnership Board Individual Carers Partnership Organisation reporting systems Western Bay Regional Partnership Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Continue to raise awareness of Carers rights (including Carers Assessment) arising from the SSWB (Wales) Act 2014	Ongoing	<i>17/18 WG Transitional fund</i>	✓	✓	✓

Provide opportunities for Carers and Young Carers to meet at Engagement Events	Ongoing – Funding required from April 18				
Promote opportunities for Carers to participate co-productively at strategic level with health, local authority and 3 rd sector organisations	Ongoing		✓	✓	✓

Appendices

Appendix 1 - National Outcome Indicators

What well-being means	National well-being outcomes
1. Securing rights and entitlements. Also for adults: Control over day-to-day life	1.1 I know and understand what care, support and opportunities are available and use these to help me achieve my well-being. 1.2 I can access the right information, when I need it, in the way I want it and use this to manage and improve my well-being. 1.3 I am treated with dignity and respect and treat others the same. 1.4 My voice is heard and listened to. 1.5 My individual circumstances are considered. 1.6 I speak for myself and contribute to the decisions that affect my life, or have someone who can do it for me.
2. Physical and mental health and emotional well-being. Also for children: Physical, intellectual, emotional, social and behavioural development	2.1 I am healthy and active and do things to keep myself healthy. 2.2 I am happy and do the things that make me happy. 2.3 I get the right care and support, as early as possible.
3. Protection from abuse and neglect	3.1 I am safe and protected from abuse and neglect. 3.2 I am supported to protect the people that matter to me from abuse and neglect. 3.3 I am informed about how to make my concerns known.
4. Education, training and recreation	4.1 I can learn and develop to my full potential. 4.2 I do the things that matter to me.
5. Domestic, family and personal relationships	5.1 I belong. 5.2 I contribute to and enjoy safe and healthy relationships.
6. Contribution made to society	6.1 I engage and make a contribution to my community. 6.2 I feel valued in society.
7. Social and economic well-being. Also for adults: Participation in work	7.1 I contribute towards my social life and can be with the people that I choose. 7.2 I do not live in poverty. 7.3 I am supported to work. 7.4 I get the help I need to grow up and be independent. 7.5 I get care and support through the Welsh language if I want it.

What well-being means	National well-being outcomes
8. Suitability of living accommodation	8.1 I live in a home that best supports me to achieve my well-being.

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Appendix 2 - Regional Well-being Objectives

- R1 Children & Young People
- R2 Strong, resilient, connected communities
- R3 People reaching their potential
- R4 Ageing well
- R5 Working with Nature
- R6 Well-being in the Workplace

If you require this document in a different format, please contact the Western Bay Programme Office via email at western.bay@swansea.gov.uk or telephone 01792 633805

Appendix 3

Equality Impact Assessment

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Equality Impact Assessment (EIA) Report – 2017/8

This form should be completed for each Equality Impact Assessment on a new or existing function, a reduction or closure of service, any policy, procedure, strategy, plan or project which has been screened and found relevant to equality.

Please refer to the ‘EIA Report Form Guidance’ while completing this form. If you need further support please contact accessstoservices@swansea.gov.uk.

Where do you work?
Service Area: Western Bay
Directorate: Resources: Social Services

(a) This EIA is being completed for a:

Service/ Function	Policy/ Procedure	Project	Strategy	Plan	Proposal
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(b) Please name and describe here:

Western Bay Regional Area Plan. The regional population assessment was published in April 2017 and highlighted care and support needs for the citizens across Western Bay. The area plan is a statutory requirement and looks to address the care and support needs highlighted in the population assessment, through production of a 5 year area plan and aligned 1 year action plan for 2018/2019.

(c) It was initially screened for relevance to Equality and Diversity on: 24th November, 2017

(d) It was found to be relevant to...

- | | | | |
|------------------------------------|---|---------------------------------------|---|
| Children/young people (0-18) | ☒ | Sexual orientation | ☒ |
| Older people (50+)..... | ☒ | Gender reassignment..... | ☒ |
| Any other age group | ☒ | Welsh language | ☒ |
| Disability | ☒ | Poverty/social exclusion | ☒ |
| Race (including refugees)..... | ☒ | Carers (including young carers) | ☒ |
| Asylum seekers | ☒ | Community cohesion..... | ☒ |
| Gypsies & Travellers..... | ☒ | Marriage & civil partnership..... | ☒ |
| Religion or (non-)belief..... | ☒ | Pregnancy and maternity | ☒ |
| Sex..... | ☒ | | |

(e) Lead Officer

(f) Approved by Head of Service

Name: Nicola Trotman

Name: Sara Harvey

Job title: Western Bay Programme Co-ordinator

Date: 19.2.18

Date: 19.2.18

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Section 1 – Aims (See guidance):

Briefly describe the aims of the initiative:

What are the aims?

This area plan sets out how the Regional Partnership Board (RPB) will respond to the findings of the Western Bay population assessment published on 1 April 2017.

It has been prepared to meet the requirements of the Statutory Guidance in relation to Area Plans under section 14A of the Social Services and Well-being (SS&WB) (Wales) Act 2014.

The main focus of this plan is on the Regional Partnership Board priorities for regional and integrated working between health and social care; these are the priority areas for integration in part 9 of the SS&WB Act Wales, 2014 and the priorities for the allocation of the Integrated Care Fund.

The area plan is split into the following chapters which were the chapters included in the Population Assessment:

- Children and young people;
- Older people;
- Health and physical disabilities;
- Learning disabilities and autism;
- Mental health;
- Sensory impairment;
- Carers who need support; and
- Violence against women, domestic abuse and sexual violence;
- Safeguarding;
- Secure Estate

Who has responsibility?

The Western Bay Health and Social Care Collaborative brings together the following partners:

Bridgend CBC, Neath Port Talbot CBC, Swansea Council, ABMU Health Board and Third Sector.

The Regional Partnership Boards must ensure the partnership bodies work effectively together which includes the objective: to respond to the population assessment carried out in accordance with section 14 of the Act, and this is in the form of the Western Bay area plan.

The Western Bay Leadership Group and Programme Team members oversee the development of the plan.

An Area Plan Steering Group was established, which includes officers from all partner organisations including the third sector and is chaired by the Western Bay Programme Director.

Key officers were nominated for each chapter to facilitate the development of the plan through the following regional groups:

Chapters	Group / Board
Older People	Community Services Board
Children and Young People	Childrens Heads of Service Group
Carers who need support	Western Bay Carers Partnership Board
Learning Disability / Autism	Learning Disability and Mental Health Commissioning Board
Mental Health	Learning Disability and Mental Health Commissioning Board
Health / Physical Disabilities	Link with senior ABMU officer
Sensory Impairment	Regional sensory loss group
Safeguarding	Chairs of Safeguarding Boards / Safeguarding Team
Violence against women, domestic abuse and sexual violence	NA – Links to local officers
Secure Estate	NA – Links to local officers

Who are the stakeholders?

The stakeholders are the citizens of Western Bay.

The draft area plan and draft action plan has been circulated to a range of citizen and community groups for comment and feedback. The full list of groups is included in **appendix 1** the feedback from these engagement groups has been considered in section 4 of the EIA.

Western Bay has set up a Regional Citizens Panel to support engagement from a wider range of stakeholders. Panel membership is drawn from the mailing lists of the three Councils for Voluntary Services in Bridgend, Neath Port Talbot and Swansea. Membership is 'fluid', ensuring meetings and any engagement activities are open to all interested parties (service users, carers, family members, representatives from health and social care related organisations, Local Authority Elected Members). This approach was favoured by those who attended the first panel meeting, who felt it embodied the spirit of the Social Services and Well-being (Wales) Act's principles around offering 'greater voice and control.

Section 2 - Information about Service Users (See guidance):

Please tick which areas you have information on, in terms of service users:

- | | | | |
|------------------------------------|-------------------------------------|---------------------------------------|-------------------------------------|
| Children/young people (0-18) | <input checked="" type="checkbox"/> | Sexual orientation | <input type="checkbox"/> |
| Older people (50+)..... | <input checked="" type="checkbox"/> | Gender reassignment..... | <input type="checkbox"/> |
| Any other age group | <input checked="" type="checkbox"/> | Welsh language | <input checked="" type="checkbox"/> |
| Disability | <input checked="" type="checkbox"/> | Poverty/social exclusion..... | <input checked="" type="checkbox"/> |
| Race (including refugees)..... | <input checked="" type="checkbox"/> | Carers (including young carers) | <input checked="" type="checkbox"/> |
| Asylum seekers | <input checked="" type="checkbox"/> | Community cohesion..... | <input checked="" type="checkbox"/> |
| Gypsies & Travellers..... | <input type="checkbox"/> | Marriage & civil partnership..... | <input checked="" type="checkbox"/> |
| Religion or (non-)belief..... | <input type="checkbox"/> | Pregnancy and maternity | <input checked="" type="checkbox"/> |
| Sex..... | <input checked="" type="checkbox"/> | | |

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Please provide a snapshot of the information you hold in relation to the protected groups above:

The information which has been collated to form the population assessments can be broken down into the following categories –

- Older People
- Children and Young People
- Carers Who Need Support
- Mental Health
- Learning Disability and Autism
- Sensory Impairment
- Health and Physical Disability
- Violence Against Women, Domestic Abuse and Sexual Violence
- Safeguarding Adults and Deprivation of Liberty Safeguard
- Secure Estates

The data collected according to these themes has been summarised below and further information is available in the Population Assessment in the following link:

<http://www.westernbaypopulationassessment.org/en/home/>

A summary of the care and support needs for each chapter in the population assessment is included below. The population assessment highlighted a number of key support and care needs, the majority of which are cross-cutting across all themes, as follows:

- Increasing levels of need for people with complex needs, chronic and long term conditions
- Accessibility of services, including transport
- Preventative and support services within communities
- Loneliness and social isolation for improved health and wellbeing
- Information, advice and assistance
- Assistive technology and telecare provision for people to maintain independence
- Growing demand, diminishing resources
- Transition between adult's services and children's services
- Preventative (low level) and specialist mental health services for children and young people and adults (this section identified the highest number of support and care needs)
- Appropriate accommodation solutions for wide range of citizens with needs
- Supporting growing number of carers and young carers

The area plan pulls together the response of the Regional Partnership Board and other Partnerships/delivery mechanisms to these key findings.

Older People

1. It is predicted that by 2020 the over 65 population across Western Bay will be over 111,070; of these:
 - a. 20,598 will be unable to manage at least 1 mobility activity on their own
 - b. 45,720 will be unable to manage at least 1 domestic activity on their own
 - c. 37,378 will be unable to manage at least 1 self-care activity on their own
2. In 2015 6,979 people in Western Bay had a diagnosis of dementia; by 2030 this is predicted to rise by 48% to 10,295.
3. Approximately 1:3 people aged over 65 will suffer a fall each year.
4. Loneliness and isolation can lead to physical and mental health problems, such as depression and increased risk of premature death. It is predicted that by 2020 50,314 over 65s will be living alone.
5. The rate of people delayed in hospital for social care reasons in 2013/14 was lower than the Welsh average and there is a higher rate receiving social care than the Wales average.

Children and Young People

1. In March 2016, there were 3735 children and young people (across Western Bay) known to social services as a result of being in need of care and support: 1665 in Swansea, 990 in Neath Port Talbot and 1080 in Bridgend.
2. Despite much progress, the numbers of looked after children in Western Bay remains high compared to many parts of the Country (number of looked after children per 10,000 of the population).
3. Due to the age profile of the looked after children population, the numbers requiring care services in Western Bay is anticipated to rise in the next 2 years
4. The numbers of local authority foster carers has fallen across the Region making it challenging to find appropriate, local placements for looked after children and young people.
5. In 2015/16, there were 594 criminal offences committed by young people aged 10 to 17 years in Western Bay. The most common offences were violence against the person, theft and handling and motoring offences.
6. Evidence suggests there are likely to be a number of young carers not known to health and social care services.

Carers Who Need Support

1. The 2011 Census told us that there were 68,633 Carers in Western Bay, this is approximately 12% of the population. 30% of Carers were providing in excess of 50 hours of care a week.
2. According to the 2011 Census there are 1,351 young Carers aged 0 – 15 in the Western Bay area of which approximately 155 (11%) spend over 50 hours a week in a caring role.
3. There were 4,198 young adult Carers aged 16 – 24 in the Western Bay area, of which 510 (12%) spend over 50 hours a week in a caring role (2011 Census)
4. 16,186 individuals over 65 have a caring in the Western Bay area
5. Research indicates that Carers tend to report having poorer health than people who do not have a caring role. In addition, it would also appear that the impact on health of Carers increases in line with the number of hours of care provided.

Mental Health

1. Current size of the population with Mental health issues across Western Bay is 718
2. It is anticipated that the population will increase to 734

3. GPs treat the highest proportions and numbers of people with mental health issues, looking at the whole of Western Bay using the projection having seen GP within the last 2 weeks for 2015, approximately 4,700 GP consultations in a fortnight were carried out with people with the more common mental health issues. Over a 52 week period, this is over 122,000 consultations (125,000 by 2035)
4. Specialist community services are used by 18% of people with more common mental health issues
5. Specialist community services are used by 51% of those with probable psychosis
6. Day services are most focused on those with most serious issues

Learning Disability and Autism

1. 21 people in every 1000 have a learning disability
2. 16 people per 1000 have a mild learning disability
3. 5 people in 1000 have a moderate or severe learning disability
4. In 2015, 1209 individuals between the ages of 0-17 were diagnosed with any Autistic Spectrum Disorder, this will reduce to 1197 by 2035

Sensory Impairment

1. Babies are at risk of failing to develop language skills and of low educational attainment if their hearing impairment goes undetected. 2 in every 1,000 children are estimated to have sight loss. It is anticipated that the numbers of children with hearing impairment will increase slightly over time due to the projected modest increase in the number of people in younger age groups in the Western Bay area
2. The number of people with dual sensory impairment, which can develop over time (acquired) or can be present from birth (congenital), is increasing across the region.
3. People with hearing loss are also highly likely to have other problems such as tinnitus and balance disorders, which contribute as risk factors for falls and other accidents, as well as mental health problems such as depression.
4. There is a higher prevalence of hearing impairment in Black and Minority Ethnic (BME) communities, particularly in more recent migrants from countries with low levels of immunisation against conditions such as rubella.
5. There is a gap in information for those children and young people with visual impairment, particularly in the age group 13 – 17, and people with learning disabilities who also have sensory impairments.

Health and Physical Disability

1. In Western Bay region, **86** of 323 (27%) Lower Super Output Areas (geographic areas) are among the most deprived in Wales, whilst **74** (23%) are in the least deprived fifth. Within less deprived areas there are often pockets of hidden deprivation.
2. Difference in life expectancy between males living in the least deprived and most deprived areas in Western Bay is **9.7 years**, which is higher than the Wales average (8.8 years). The difference in life expectancy between females living in the least deprived and most deprived areas in Western Bay is **7.6 years**.
3. Although generally people in Western Bay are living longer and spending more of their lives in good health, between the least and most deprived areas, there is an even larger gap in healthy life expectancy in the Western Bay region, of over **20 years** for males, and **18 years** for female population.
4. A significant proportion of the region's population, who are registered with a GP, also experience a range of significant chronic conditions and disabilities

5. On the basis of population growth and an ageing population and assuming other significant medical factors do not change, an increasing number of people will require health and social care services in future.

Violence Against Women, Domestic Abuse and Sexual Violence

1. 1 in 5 children across the UK live in households where there is domestic abuse
2. In 2015-2016, 9,324 cases of violence were recorded by the Police across Western Bay – this is an increase of 3,514 cases from 2013.
 - a. 3,177 of these cases were domestic abuse related
3. There were 6 recorded homicides across Western Bay during 2015-2016 and 2 of these were domestic abuse related
4. In 2015-2016 a total of 1,106 high risk cases of domestic abuse were discussed at multi-agency risk assessment conference (MARAC) meetings in the Western Bay region
5. Domestic violence is estimated to cost Wales an average of £826.4 million a year which is comprised of service costs, lost economic output and human or emotional costs.

Safeguarding Adults and Deprivation of Liberty Safeguard

1. The increasing age of the population of Western Bay indicates that the demand for more health and social care services and Adult at Risk referrals will also rise.
2. As different types of abuse continue to emerge, such as human trafficking, radicalisation, hate crime and mate crime, it makes it difficult to predict the demand for safeguarding services in the future
3. The number of concerns / referrals received that met the threshold of significant harm in Western Bay in 2014/2015 was 985, which was a reduction compared to 2013/14, which was 1,355.
4. The number of concerns / referrals received that did not meet the threshold of significant harm in Western Bay in 2014/2015 was 735, which was a reduction compared to 2013/14, which was 980.
5. The number of people in Western Bay who were alleged victims of abuse, aged 18-64 in 2012/2013 was 335, which increased to 375 in 2013/2014. The number of people who were alleged victims of abuse aged 65+ in 2012/2013 was 610, which increased to 795 in 2013/2014.
6. Number of Deprivation of Liberty Safeguarding referrals received in 2013/2014 was 52, in 2014/2015 was 1849 and in 2015/2016 was 2087.

Secure Estates

1. In the Western Bay area, there are three main such “secure” establishments – two prisons (one in Swansea and one in Bridgend) and one secure Children’s Home in Neath Port Talbot.
2. HMP and YOI Parc can accommodate up to 2,000 Category B male prisoners. There are two main sections:
 - a. A young person unit for males aged 15-17
 - b. Main prison for young offenders aged 18-21 and adult offenders
3. The majority of prisoners are serving sentences in excess of 2 years, with 580 (35%) serving a sentence of between 4 and 10 years.
4. The Young Persons Unit at HMP & YOI Parc accommodates up to 64 males aged 15-17
5. Between the period April – June 2016, 24% of prisoners experienced self-harm
6. The services at Hillside support up to 22 young people, both male and female aged between 12-17 from anywhere in the UK

7. There are 14 individually managed Secure Children's Homes in England and 1 in Wales. Hillside, a Secure Children's Home opened in Neath in 1996.
8. Between 2015 and 2016 a total of 78 young people stayed at Hillside, 57 males and 21 females for an average of 3-4 months
9. HMP Swansea is a Category B prison and can accommodate up to 515 men. The largest age profile groups include men aged 21-39 years with the majority of stays ending in the first 3 months.
10. There is a large population of disabled prisoners with the majority of those experiencing mental health issues.
11. Support for prisoners includes referrals to the prison drug service and the majority of referrals received between April – July 2015 related to heroin and alcohol misuse.

Any actions required, e.g. to fill information gaps?

Further work is required to understand more fully the impact that the plan might have on specific groups and this will be identified through further engagement activities. The population assessment will be reviewed and revised and so work to focus on additional specific groups including religion, gypsy travellers etc will be explored further via the population assessment process.

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Section 3 - Impact on Protected Characteristics (See guidance):

Please consider the possible impact on the different protected characteristics.

	Positive	Negative	Neutral	Needs further investigation
Children/young people (0-18)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older people (50+)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Any other age group	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Race (including refugees)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Asylum seekers	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gypsies & travellers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Religion or (non-)belief	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Sex	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sexual Orientation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Gender reassignment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Welsh Language	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Poverty/social exclusion	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carers (inc. young carers)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community cohesion	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marriage & civil partnership	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Pregnancy and maternity	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Thinking about your answers above, please explain in detail why this is the case.

The area plan focuses on preventing citizens from needing care and support in the first place, or things that could be done to prevent the need for care and support from increasing. As a result, any actions within the area plan will focus on prevention in a positive way. For example, Under our Older Peoples Chapter it is an action to 'develop and continue to provide a sustainable range of services that meet demand, enabling individuals to remain at home maintaining their independence for as long as possible receiving appropriate support at times of need.' This will contribute positively as it will ensure people receive support that is proportionate to need and is sustainable.

The regional principles of prevention were adopted across Western Bay in order to demonstrate the commitment of the 3 local authorities and the health board to plan for a more joined up commissioning process and service delivery model. This will improve the benefits for the service user and enable organisations to focus on clear priorities, with a view to a long term plan for prevention services which includes a commitment to an incremental funding shift.

We anticipate that some groups of people will be impacted positively as there are specific areas within the plan that will contribute to this. For example, the Children and Young People's Chapter outlines actions that will have a direct positive impact on children and young people; for example, the new MAPPS service is a multi-disciplinary team that aims to help children with, or at risk of mental illness and emotional and behavioural difficulties by providing specialist placement support. The Service will support children to ensure practice across the Western Bay Region is preventative, pro-active, planned and promotes permanence.

In the Older People chapter there is a key priority around developing and maintaining a sustainable range of services that meet demand, enabling individuals to remain at home maintaining their independence for as long as possible receiving appropriate support at times of need. For example, a key project is supporting 7 day working for the Acute Clinical Team which includes a Community Based multidisciplinary team with a specific short term remit for the provision of nursing and medical interventions in your home. The team is made up of professionals such as Nurse Practitioners, Health Care Support Workers and a Consultant Geriatrician. This scheme enables individuals to be cared for at home instead of being admitted to a secondary care setting / hospital, in order to get over that period of crisis in the comfort of their home.

In the Learning Disability chapter, there is a project which is to establish a new additional regional Integrated Autism Service Its aim is to create a flexible service that eliminates existing barriers to support and bring about positive outcomes for people of all ages who have been diagnosed with Autistic Spectrum Disorder (ASD).

Under Mental Health and Learning Disability chapter there is the Western Bay Commissioning for Complex Care Programme that ensures placements for people with complex needs (including learning disabilities and mental health issues) are effective, outcome based and appropriate. It involves working closely with providers to ensure the new Outcome Focussed Care Plans are in place that allow individuals to progress to the highest level of independence that they can achieve

In the Carers chapter, there is an initiative to identify Young Carers in primary, secondary and tertiary education.

Section 4 - Engagement:

What engagement has been undertaken to support your view? How did you ensure this was accessible to all?

It is a requirement from Welsh Government to engage with citizens, including those who may have care and support needs and carers, public, private and third sector organisations in the preparation of the area plan. It is recognised that much of the engagement work is undertaken via the population assessment which included a formal consultation process.

The consultation exercise was undertaken between September and December 2016, to understand the Wellbeing requirements of the population of Neath Port Talbot, Swansea and Bridgend Council areas with specific reference to the Social Service and Wellbeing Act 2014. This study was undertaken alongside a wider piece of work across the area to fulfil the requirements of the Well-being of Future Generations Act 2015.

This exercise included gathering the view of the public gained through a series of open workshops across the area, targeted focus groups with defined service user groups, interviews with a selection of stakeholders, and a desk-top review of existing information sources. The full consultation report is in **appendix 2** which includes what the feedback told us and how we listened.

The statutory guidance requires citizen engagement when producing your area plans. It does not require formal consultation on the plans as the purpose of this requirement is to ensure there is continuous engagement with communities, from assessments through to planning.

The draft area plan and draft action plan has been circulated to a range of citizen and community groups for comment and feedback. The full list of groups is included in **appendix 1**.

The Western Bay Regional Citizens' Panel was established in February 2016 with the aim of providing a strong strategic voice for stakeholders, offering a greater awareness of and involvement in the Western Bay Programme's activities and a clearer understanding of how organisations can work collaboratively to deliver against the requirements of the Social Services and Well-being (Wales) Act 2014. Panel membership is drawn from the mailing lists of the three Councils for Voluntary Services in Bridgend, Neath Port Talbot and Swansea. Membership is 'fluid', ensuring meetings and any engagement activities are open to all interested parties (service users, carers, family members, representatives from health and social care related organisations, Local Authority Elected Members). This approach was favoured by those who attended the first panel meeting, who felt it embodied the spirit of the Social Services and Well-being (Wales) Act's principles around offering 'greater voice and control.

Meetings generally include short presentations on particular aspects of Western Bay's programme of work, and an opportunity for panellists to discuss the agenda items of the next Western Bay Regional Partnership Board meeting.

All panel meetings are delivered in partnership with the three Third Sector Health Social Care and Well-being Coordinators (based in Neath Port Talbot Council for Voluntary Services, Swansea Council for Voluntary Services and Bridgend Association of Voluntary Organisations).

Anyone interested in finding out more about the panel can contact the Western Bay Programme Office via email at western.bay@swansea.gov.uk or telephone 01792 633805.

The area plan and action plan was reviewed in a special Regional Citizen Panel on 31st January.

Whilst there has been no specific engagement with Children and Young people on the regional plan, it is expected that specific local projects will follow their own guidelines around communicating with these groups. The area plan draws together a set of objectives from the different local authorities at a high level and details of changes to services are not included at this level. In the future there is discussion of involving health board's youth group (ABM Youth).

There is an additional expectation that further engagement will support the development and completion of the area plan.

What did your engagement activities tell you? What feedback have you received?

In addition to the engagement with different groups. A meeting of the Regional Citizen panel was held on January 31st and members were presented with a draft copy of the area plan and action plan and copies of the specific priorities within each chapter. Members were asked for their feedback on the range of different information and asked key questions such as their opinions on whether the priorities listed are the right ones, what information is clear or unclear and if there were any missing bits of information.

Feedback from the Regional Citizens Panel and engagement groups has been input into the Area Plan and Action Plan and will also form the basis of the Western Bay Area Plan on a page.

Themes collated include the need to identify further opportunities for co-production in addition to engagement at both a regional and local level. This is a priority for a number of different projects across Western Bay and we hope to expand on our engagement with the Regional Citizen Panel to explore this in future. An example could be to co-produce an easy read version of the Area Plan so that it is accessible for a wider range of stakeholders.

It was noted that whilst the Western Bay Programme specifically works on Health and Social Care projects across the region, there are clear links between this and the work of the Education through Regional Working (ERW) program. The Area Plan will only provide detail of Health and Social Care projects across the region and does not give specific insight into other regional projects. Having said this, members of the Western Bay Regional Partnership

Board include Local Authority Leaders and portfolio holders including the Chief Executives Directors, Chief Officers and Heads of Service, the Health Board Chairman and Chief Executive as well as other third party members. Members will be well placed to link together regional projects that might be reported externally, this will include areas such as Education and Housing.

The Area Plan concentrates on pulling together regional action plans in an effort to collaborate in achieving shared outcomes across the region. As a result, it highlights the high level regional objectives and briefly touches on local action plans that directly relate to regional objectives. Further local commitments are evidenced within local Wellbeing Plans.

A full spreadsheet of the information collected and the feedback to be provided is available in **appendix 3**

In the special RPB workshop to review the plan, RPB members agreed to focus on a smaller number of key priorities, where regional working will add the most value and agreed that although there are ten chapters included in the Population Assessment, the Area Plan will focus on the following five chapters (themes) which include a set of regional priorities for regional and integrated working between health and social care. These themes align with the existing Western Bay Programme priorities and the priorities for the Integrated Care Fund (as outlined in the guidance):

- Older People
- Children and Young People
- Carers who need support
- Mental Health
- Learning Disability and Autism

It has been acknowledged that the following areas of work, which represent the other 5 themes in the Population Assessment, will continue to be addressed by Local Authorities and the Health Board or partners as part of their core business on a local basis or through existing partnerships between organisations across the region.

- Health and physical disabilities;
- Sensory impairment;
- Violence against women, domestic abuse and sexual violence;
- Safeguarding and Deprivation of Liberty Safeguard;
- Secure estate

How have you changed your initiative as a result?

The overall plan and subsequent options have been amended to include feedback from the Citizen Panel, e.g. we have changed the terminology from people with a disability to

disabled people following feedback.

There will also be a written response to the Citizen Panel to outline how their feedback has impacted on the final version of the plan.

Perhaps more importantly, given that co-production was a key theme discussed at the Regional Citizen Panel it has been suggested that the Panel work with Western Bay to create a plan on the page version together.

The Area Plan now only includes 5 key priorities as follows:

- Older People
- Children and Young People
- Carers who need support
- Mental Health
- Learning Disability and Autism

And the other 5 themes are included in the appendix which references the work ongoing and addressed by Local Authorities and the Health Board or partners as part of their core business on a local basis or through existing partnerships between organisations across the region.

Any actions required (e.g. further engagement activities, mitigation to address any adverse impact, etc.):

Further opportunities around the co-production of a plan on the page version will now be explored with the Citizens Panel.

Please consider all of your engagement activities here, e.g. participation, consultation, involvement, co-productive approaches, etc.

Section 5 – Other impacts:

Please consider how the initiative might address the following issues - see the specific Section 5 Guidance

Foster good relations between different groups	Advance equality of opportunity between different groups
Elimination of discrimination, harassment and victimisation	Reduction of social exclusion and poverty

Please explain any possible impact on each of the above.

The Area Plan is a requirement of the Social Services and Wellbeing (Wales) Act 2014 and recognises the pivotal role of early intervention and prevention in delivering a sustainable health and social care system. In addition, there is compelling national and international evidence that early intervention, if implemented properly, can work to improve outcomes and deliver cost benefits. Western Bay partners have therefore agreed and adopted a number of principles in relation to prevention and wellbeing services and agreed to identify where the principles can be embedded, within service planning and commissioning. This demonstrates the commitment of the three local authorities and the Health Board to plan for a more joined up commissioning process and service delivery model. This will improve the benefits for the service user and enable organisations to focus on clear priorities, with a view to a long term plan for prevention services which includes a commitment to an incremental funding shift.

The principles in relation to prevention and wellbeing services included:

- Services will be sustainable
- Services will be equitable and address issues of inequality
- Services will be coproduced with the people who will or may use them
- Services will be citizen centred and outcome focused
- Services will be developed over a 5-10 year timeframe
- Services will be delivered by a range of organisations including social enterprise, cooperatives, user led and Third Sector
- Services will be delivered in partnership
- Services will make use of technological developments as a means of reducing demand
- Services will adopt a common evaluation framework
- Services will strengthen communities and give local people and communities more control
- Every commissioning decision will consider the importance of prevention and early action and allocate resources accordingly

What work have you already done to improve any of the above?

As this is the first regional area plan for Western bay, no previous work has gone into improving this at a regional basis. Having said that, there are many local initiatives that are already tackling these issues. It is expected that through the annual review of the action plan, further initiatives will be explored and expanded in future.

Is the initiative likely to impact on Community Cohesion? Please provide details.

Local Area Co-ordination (LAC) in Neath Port Talbot and Swansea and Local Community Co-ordination (LCC) in Bridgend is expected to have a positive impact on community cohesion.

LAC/LCC are long-term, preventative approaches to supporting people (both adults and children) who may be isolated, excluded or who face challenges due to their age, physical health or mental health. The evidence base is well documented, and shows that LAC and LCC empower people to achieve their personal well-being goals by recognising that individuals with care and/or support needs can often be supported in place by accessing the strengths within themselves, their families and communities.

In Western Bay, Neath Port Talbot County Borough Council and Swansea Council subscribe to the 'Inclusive Neighbourhoods' model of Local Area Coordination. Bridgend County Borough Council's approach is being progressed as Local Community Co-ordination.

How does the initiative support Welsh speakers and encourage use of Welsh?

Welsh language services are organised and delivered locally and the area plan pulls together local arrangements as shown below.

Bridgend County Borough Council

The Council's five year Welsh language strategy, published in September 2016, sets out the Council's intention to promote the language in the workplace and help improve the Welsh language skills of staff. Additionally, it aims to promote and facilitate the use of Welsh language to the public.

In relation to services, Active Offer features at the assessment stage, where all those being assessed receive Active Offer as a part of the assessment process, and should it be required, Care Co-ordinators and other staff engage with Welsh speaking professionals who are able to continue to engage through the medium of Welsh. Active Offer is also undertaken at reviews and as and when required if engaging with the general public.

Neath Port Talbot County Borough Council

Services will seek to match suitable members of Welsh speaking staff with a person/persons who would wish to discuss their well-being through the medium of Welsh.

Swansea Council

Swansea Council and Social Services recognises the importance of meeting the individuals' Welsh language needs, and we are committed to offering, providing and developing Welsh language services. During the year, the Directorate has been working towards increasing capacity to deliver a bilingual service, as there is a current lack of

capacity in the teams, reflected in the small number of fluent Welsh speakers.

Service plans and commissioning plans are tackling the challenges linked to increased citizen expectations, higher demand and less resource. Work is still in progress both regionally, locally and within partnerships. These are informed by co-production with citizens, and any public facing events will be held with an 'active offer' in place. All such strategic plans are screened for Equalities via an Impact Assessment, and contract specifications are reviewed regularly with providers and monitored routinely against a range of quality standards including Welsh Language standards. Provider forums, held with residential and domiciliary care sectors, have helped to raise awareness of the Active Offer.

ABMU Health Board

ABMU is fully committed to providing a bilingual service and want to improve the quality of the treatment, care and services people receive ensuring that they are treated with dignity and respect and that we offer Welsh language services to people without them having to ask for them and follow the guidance in the Welsh Government's Strategic Framework "More than just words" and The Active Offer.

Actions (to mitigate adverse impact or to address identified gaps in knowledge).

N/A

Section 6 - United Nations Convention on the Rights of the Child (UNCRC):

Many initiatives have an indirect impact on children and you need to consider whether the impact is positive or negative in relation to both children's rights and their best interests. Please read the UNCRC guidance before completing this section.

Will the initiative have any impact (direct or indirect) on children and young people (think about this age group holistically e.g. disabled children, those living in poverty or from BME communities)? If not, please briefly explain your answer here and proceed to Section 7.

All initiatives must be designed / planned in the best interests of children and young people.

Best interests of the child (Article 3): The best interests of children must be the primary concern in making decisions that may affect them. All adults should do what is best for children. When adults make decisions, they should think about how their decisions will affect children. This particularly applies to budget, policy and law makers.

Please explain how you meet this requirement:

There is a specific chapter within the area plan that addresses the needs of Children and Young People in general. Other protected characteristics are picked up within other chapters of the area plan e.g. disability, young carers etc.

Actions (to mitigate adverse impact or to address identified gaps in knowledge).

Section 7 - Monitoring arrangements:

Please explain the monitoring arrangements for this initiative:

Monitoring arrangements:

We will monitor and evaluate progress against this plan through the annual Regional Partnership Board report. The annual RPB report will be published on the Western Bay Website: <https://www.westernbay.org.uk/>

Progress for the regional priorities in the action plan will be monitored on a regular basis with any issues escalated through the Western Bay governance and up to the Regional Partnership Board, if appropriate.

The priorities being progressed by other Partnerships will be reported via other mechanisms, such as the Public Service Board, or by organisational planning mechanisms, such as the local authority Corporate/Improvement Plans and ABMU Health Board's Integrated Medium Term Plan.

Actions:

The area plan will be reviewed on an annual basis.

Section 8 – Outcomes:

Having completed sections 1-5, please indicate which of the outcomes listed below applies to your initiative (refer to the guidance for further information on this section).

- Outcome 1: Continue the initiative – no concern
- Outcome 2: Adjust the initiative – low level of concern
- Outcome 3: Justify the initiative – moderate level of concern
- Outcome 4: Stop and refer the initiative – high level of concern.

For outcome 3, please provide the justification below:

For outcome 4, detail the next steps / areas of concern below and refer to your Head of Service / Director for further advice:



Section 9 - Publication arrangements:

On completion, please follow this 3-step procedure:

- 1. Send this EIA report and action plan to the Access to Services Team for feedback and approval – accesstoservices@swansea.gov.uk**
- 2. Make any necessary amendments/additions.**
- 3. Provide the final version of this report to the team for publication, including email approval of the EIA from your Head of Service. The EIA will be published on the Council's website - this is a legal requirement.**

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EIA Action Plan:

Objective - What are we going to do and why?	Who will be responsible for seeing it is done?	When will it be done by?	Outcome - How will we know we have achieved our objective?	Progress
Co-produce a citizen friendly plan on a page that captures the key parts of the area plan. This will be co-produced with the citizen panel and any other interested groups	Western Bay Programme Office, Regional citizens panel and officers will lead on this work	October 2018	A one page plan will have been co-produced with the regional citizens panel	
The population assessment will be reviewed to ensure the care and support needs of a wide range of protected characteristics is captured and feeds into future area planning.	Western Bay Programme Office	March 2019	The revised population assessment will consider the needs of a wider range of protected characteristics	
Explore further the opportunities available to engage with citizens across the priorities within the plan including additional opportunities for co-production	Western Bay Programme Office, Regional citizens panel and other local engagement groups	March 2019	Future co-production activities will be planned	
Review and explore building the representation of a cross-spread of people on the citizens panel	Western Bay Programme Office, Regional citizens panel, other local engagement groups, CVSs	March 2019	Cross-spread of people on the citizens panel is evident	

*** Please remember to be 'SMART' when completing your action plan (Specific, Measurable, Attainable, Relevant, Timely).**